

For Foreign Residents

A Guide to Living in Guro-gu

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1 Introduction of Guro-gu

- ✓ A southwestern gate of Seoul, and a hub of residence and traffic
- ✓ Mecca of high-tech industries, leading the nation's future industries
- ✓ A city with high growth potential

Population status

- ✓ Guro-gu's population - 405,837 persons (As of March 2020)
- ✓ Foreigner residents - 54,089 persons (As of November 2018)

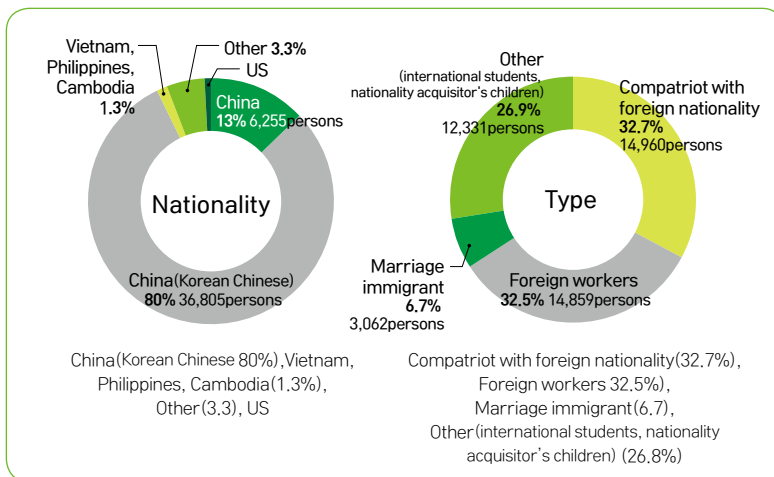
※ Statistics of foreign residents

Homepage of the Ministry of Public Administration and Security

(<http://www.mois.go.kr>) → Policy data → Statistics →

Approved statistics → Status of Foreign Residents in Local Governments in 2018(As of Nov 1, 2018.)

※ Status of foreign residents in Guro-gu



2 Guide to living, culture facilities in Guro-gu

Book reading Guro - Multicultural library

(Multilanguage books are furnished)

Library name	Address	Inquiry	Provided place
Gocheok library	Gocheokro 45gil 31(Gocheok-dong)	02-2615-0528	Gocheok library 2F
Sindorim children small library	Sindorim-ro 40, 2F	02-2069-0185	General Data Office 2F
Haneul library	Gurodong-ro 13gil 68	02-864-9585	General Data Office 2F
Initech library	Butggot-ro 484(Guro-dong)	02-837-0761	Whawoon General Social Welfare Center 4F

Sport facility

Outdoor sport facility

Gocheok Neighborhood Park Gateball Field, Gungdong Osu Badminton Field, Onsu Sports Park Badminton Field, Sindorim Tennis Court, Guronuri Badminton Field, Badminton Field & Basketball Field in Gabong retarding basin Sport facility under Oryu overpass, Anyangcheon Sport facility

Indoor sport facility

Gocheok Sky Dome, Sindorim Living Gym, Guro-gu residents Sports Center, 50+Nambu campus Pool, Gaewoong mountain Living Gym, Guro-gu residents Living Gym, Guronuri Badminton field, Guro indoor Gate ball field

Various public sport facilities use information : Sport Promotion Department ☎02)860-2546

📍 Cultural and leisure facilities

✔ **Cultural facilities** (Refer to performance and exhibition schedules
:www.guroartsvalley.or.kr)

Anyangcheon stream



Location : Near Guro station
Dorimcheon station

Facility status : Landscaping
and living sport
space etc.

Inquiry : ☎02)860-2878

Art Valley Theater



Location : 9-24,
Gamasan-ro 25gil

Facility status :
Multi-purpose theater

How to use : Rental,
reservation, etc.

Inquiry : ☎02)2029-1700

Sindorim Opera House



Location : Exit 3,
Sindorim station

Facility status : Opera house,
basement small theater

How to use : Rental,
reservation, etc.

Inquiry : ☎02)860-2585

Gocheok Sky Dome



Location : 430, Gyeongin-ro

Facility status : Dome,
soccer field etc.

How to use : Rental,
reservation, etc.

Inquiry : ☎02)860-2592

Blue arboretum



Location : Around 43,
Hang-dong 81-1

Facility status : 25 theme
arboretums and green house etc.

Admission fee : Free of charge

Operation hours : open year
round 05:00~22:00

Inquiry : ☎02)2029-1700

Culture train 959



Location : Unused space 2/3F,
Sindorim Station

Facility status : Art platform,
kids platform etc.

How to use :
• Art Platform
-Program Application
• Kids Platform -Use after
payment of usage fee

Inquiry : ☎02)860-2585

✔ Things to enjoy

Water Playground/Sledding slope in Anyangcheon stream

Seasonal amusement facilities are opened under Ogeum bridge of Anyangcheon stream.

- Summer - water playground, children and infant pool, water fountains
- Winter - sledding slope, slope, smelt experience center and amusement facilities etc.

Inquiry Sport Promotion Department ☎02)860-2546

Cheonwang Neighborhood Park Camping Site

(camping site available from July to August)

A camping site where you can enjoy cool summer.

- Furnished with twenty wooden decks where tents can be set up, and toilet and drinking fountain at temporary camping sites in the Cheonwang Neighborhood
- Application for use-Seoul Metropolitan Government Public Service Reservation Website (Search Guro Camping)

Inquiry Park greenery department ☎02)860-3086

📍 Guro-gu festival

G-festival (+ Guro Asia culture festival)	Guro-gu World People's Day Festival	Guro International Children Movie Festival
Date : Every autumn	Date : During World People's Week every May	Date : During every July
Contents : Necktie marathon, vigorous old age contest, residents singing festival	Contents : Local and foreigner resident participation program, celebratory performance etc.	Contents : Movie watching, dialogue with film directors, UCC movie contest
Place : Anyangcheon stream etc.	Place : Around Guro-gu	Place : Sindorim Techno Mart etc.

* 2020 2nd Guro-gu World People's Day Festival is held online.

1 Task of each department related to foreign residents

Division	Sub division	Content
Multi-culture policy department	Social integration support for multi-cultural family	<ul style="list-style-type: none"> • Operation of the National Council of Multi-cultural Cities and Multi-cultural Policy Councils • Operation of the Multi-cultural Family Support Center • Hold World People's Day festivals and discussions • Provide education on understanding of Multi-cultural families and ethnic Koreans in China • Operation of the Multi-cultural Supporters Group • Service for Creation of last name, family clan and renaming
	Support for foreigner's adaptation in Korea	<ul style="list-style-type: none"> • Support for Multi-cultural organizations for foreigners • Provide counseling and understanding education for foreign residents • Support for immigrant children and mentoring • Publication of guidebooks for foreigners
Senior and youth department	Operation of senior citizen center	<ul style="list-style-type: none"> • Operation of multi-culture senior citizen center (senior citizen center, Korea-China cultural senior citizen center, hope senior citizen center)
Civil petition and passport department	Foreign civil petition processing	<ul style="list-style-type: none"> • Operation of foreigner civil petition customized guide service • Issuance of civil petition document for foreign resident
Women policy department	Support for marriage and child care	<ul style="list-style-type: none"> • Management of international marriage brokerage office • Operation of multi-culture Day Care Center
Job opportunity support department	Support for foreigner's job opportunity and married immigrant	<ul style="list-style-type: none"> • Operation of job opportunity plus center (F-4, F-5, F-6 visa registration for employment) • Hope stepping stone employment support for marriage immigrant women
Health Center	Support for pregnant women, immunization	<ul style="list-style-type: none"> • Support iron pills for marriage immigrant.
Community Service Center	Issuance of civil petition document	<ul style="list-style-type: none"> • Issuance of civil petition document for foreign resident

2 Information on the civil petition work of foreigners

Division	Subject (Deadline for application)	Application authority	Application document
Marriage report	Marriage immigrants	Family relation registration team, Civil petition and passport department, Gu-office	Marriage report, passport, alien registration certificate, home ID card ※China : single (married) notarial certificate and Korean translation
Legal seal report, certificate issuance		<ul style="list-style-type: none"> • Report : Community Service Center in residence 	Alien registration certificate (domestic residence registration card), Legal seal and fee
		<ul style="list-style-type: none"> • Issuance : Community Service Center nationwide 	
Residence change and moving-in report	Registered foreigners who change the residence (within 14 days)	Civil petition and passport department of Gu-office and Community Service Center of residence	Alien registration certificate (domestic residence registration card), Residence proving document (lease contract, Accommodation provision confirm sheet etc.)
Foreigner confirmation date application	Registered foreigners who sign a housing lease contract	Guro registry and Community Service Center	Lease contract, alien registration certificate etc.
Service for Creation of last name, family clan and renaming	Nationality earners with a standard median income of 125% or less (At any time)	Multi-culture support team, multi-culture policy department, Guro-gu office	Telephone Inquiry ☎ 02-860-2579

Foreign resident civil petition document issuance information

Division	subject	Deadline for application	Processing authority after revision	Remark	
Registered foreigner residence change report	Move-in foreigner	Within 14 days from move-in date	Immigration office under the jurisdiction of new residence or City, Gun, Gu and Eup, Myeon, Dong	※Online report available (Hi Korea)	
Foreign nationalsDomestic residence transfer report					
Foreigner registration fact certificate	Registered Foreigners and Domestic Residence reporters	At any time	City, Gun, Gu and Eup, Myeon, Dong	Window Issuance	
Domestic residence report fact certificate					
Immigration fact certificate					
Foreigner legal seal certificate					
Family relation certificate	Family relation Registered person	At any time	City, Gun, Gu and Eup, Myeon, Dong	Window Issuance	
Marriage certificate					
Basic certificate					
Adoption relation certificate					
Resident registration register and draft	Person listed in the resident registration card by household	At any time	City, Gun, Gu and Eup, Myeon, Dong	Window Issuance	
National tax payment certificate	-				Tax Office
Local tax payment certificate					Collection department
Proof of taxation by local tax item					

Government 24

- Government service available anywhere, such as at home or office, without visiting an administrative agency, via the Internet 24 hours a day and 365 days a year
Government services that receive guidance, apply, issue, and read necessary civil petitions.
(A public certificate is required for online service use)
- Civil petitions that foreigners living in Korea can apply for: Foreigner registration fact-certification, proof of fact of domestic residence report, proof of facts related to nationality, proof of tax payment, etc.

How to indicate foreign spouse and lineal relation in the resident registration

NO	Relation with house holder	Name Resident registration number	status of registration
1	Self	Hong Gildong XXXXXX-XXXXXX	Resident
2	Child	Hong Janyeo XXXXXX-XXXXXX	Resident

➡

NO	Relation with house holder	Name Resident registration number	status of registration
1	Self	Hong Gildong XXXXXX-XXXXXX	Resident
2	Spouse	JULIA XXXXXX-XXXXXX	Resident
3	Child	Hong Janyeo XXXXXX-XXXXXX	Resident

Before revision
Separately indicate below the resident registration upon request

After revision
Indicate together with other family members after application
※ Visit Community Service Center and Government 24 Online application

➔ Payment of resident tax(even fraction)

Tax obligor : A person with address in the autonomous Gu, a person whose registration has passed one year as of tax base date from the date of registration of foreigners;

Tax standard and tax amount : A person with address in Gu
: 6,000 Won(Local education tax 1,200 Won included)

Tax base date : July 1st every year

Tax payment date : August 16 ~31 every year1.

3 Information on organization related to foreign residents in Guro-gu

Authority name	Address (Main number)	Main contents
Multi-culture family Support Center	Wooma2-gil 35 ☎02-869-0317	<ul style="list-style-type: none"> • Translation service, children language development • Visit education service, consultation etc. • Korean language education institutions
Whawoon General Social Welfare Center	Beotkkot-ro 484 ☎02-837-0761	<ul style="list-style-type: none"> • Korean language education for immigrant children and marriage immigrant • Operation of social integration program, immigrant early adaptation support center by Ministry of Justice
Global village love sharing	3F, Nambusunhwan-ro 1307 ☎02-849-9988	<ul style="list-style-type: none"> • Support for Korean Chinese, foreign residents • Operation of immigrant feeding facility and shetler
Global happy people foundation	B-dong 2F, Nambusunhwan-ro 1291 ☎070-4238-3930	<ul style="list-style-type: none"> • After school care service for multi-culture family and foreign children reside in Gu.
Foreign labor in Korea support Center	B-dong 1F, Nambusunhwan-ro 1291 ☎1644-0644	<ul style="list-style-type: none"> • Korean language education for foreign labors • 9 languages consultation etc.
Global village school	Ori-ro 1189 ☎02-6910-1004	<ul style="list-style-type: none"> • Alternative school specialized in multi-culture
Korea-China love church	Nambusunhwan-ro 105 gil 14 ☎02-837-9296	<ul style="list-style-type: none"> • Operation of residence support center • Operation of consultation, shelter
Korea immigrant labor welfare association	5F, Gurojungang-ro 217-1 ☎02-858-4115	<ul style="list-style-type: none"> • Korean language education for immigrant, foreigner and immigrant children • Social integration completion system etc.
Korea-vietnam culture exchange Center	Gamasan-ro 26gil 27, Guro-gu ☎02-561-8284	<ul style="list-style-type: none"> • Operation of Hizung Korean language class • Vietnam culture exchange, education business etc.

📍 Multi-culture family Support Center task information
☎️ 02)869-0317

Division		subject	Main contents
Division	Sub division		
Korean language education	Korean language education (class lecture)	Multi-culture family, foreign resident	<ul style="list-style-type: none"> • Operation : Korean language education that fits study purpose is opened on weekdays/ weekend • Contents : Korean language for children teaching, Korean language utilizing local culture, Korean language for employment Reading, listening and writing for TOPIK Korean language proficiency test * Separate operation of social integration (KIIP) Korean language by Ministry of justice
Visit education project	Visit Korean language education	<ul style="list-style-type: none"> • Marriage immigrants whose entry is under 5 years • Immigrant children under full 18 years 	<ul style="list-style-type: none"> • Operation : Home visit lecture of 80 sessions twice a week • Contents : Level specific Korean language education, Korean society understanding education
	Visit parent education	Multi-culture family in pregnancy ~nurturing children under full 12 years	<ul style="list-style-type: none"> • Operation : Home visit lecture of 40 sessions twice a week • Contents : Children nurturing coaching, parent role education, emotional support Able to receive 3 sessions according to children age (Pregnancy, childbirth, infant/toddler/ children period)
	Children life service	Multi-culture family nurturing children from 5 to 12 years	<ul style="list-style-type: none"> • Operation : Home visit lecture of 80 sessions twice a week • Contents : Emotional support, reading coaching, career guide etc. • Check points : Paid depending on income level
Children language development support project		Multi-culture family, foreign resident children from infant to full 12 years	<ul style="list-style-type: none"> • Operation : 40 minutes a session, twice a week • Contents : Language development education for children Home language development education for parents • Check points : children under standard score as a result of language evaluation

Division		subject	Main contents
Division	Sub division		
	Translation, interpretation business	Multi-culture family, foreign residents who reside in Guro-gu	<ul style="list-style-type: none"> • Operation : Family communication, medical institution use and emergency support upon emergency situation • How to provide : Call, visit and accompany service • Contents : Chinese, Vietnamese, Cambodian
	Consultation and case management	Multi-culture family who resides in Guro-gu	<ul style="list-style-type: none"> • Contents : Customized supports such as consultation, case management and support linkage upon family conflict and crisis
	Seoul Office of Education entrusted alternative school 'Umteum school'	Immigrant children difficulty in adaptation at school due to poor language (1~3 grade in Middle school)	<ul style="list-style-type: none"> • Operation : 1 year course • Contents : Korean language education, course adaptation education, Korean culture understanding education, psychological support • Check points : Among middle school students with academic records, commissioned education is conducted upon the recommendation of the principal.
	After school class 'Ssakteum class' for immigrant elementary students	Immigrant children (1~6 grade in elementary school)	<ul style="list-style-type: none"> • Operation : 5 sessions a week, afterschool • Contents : Korean language education, Korean culture understanding education, psychological support
	'Dagaon' youth exchange space	Youth with or without immigrant ground	<ul style="list-style-type: none"> • Operation : 5 sessions a week, • Contents : Operation of communication space, club activity, leisure culture program, consulting and mentoring
	Bilingual education environment for Multi-culture family	Parent and children from Multi-culture family	<ul style="list-style-type: none"> • Contents : Parenting coaching which allows children can speak dual languages, parent-children interaction, bilingual utilization program
	Outreach Daium project	Children of Child Care Center, Kindergarten and school in Gu	<ul style="list-style-type: none"> • Contents : Multi-culture understanding education lecture dispatch class, lecture utilizing play, musical instrument, story and traditional costumes
	Marriage immigrant settlement support	Marriage immigrants, foreign resident	<ul style="list-style-type: none"> • Contents : Social understanding education, job education, nationality acquisition education, life education and settlement information provided etc.
	Family unit program	Multi-culture family who resides in Guro-gu	<ul style="list-style-type: none"> • Contents : Parent-children education, family outing, family culture leisure activity etc.

1 Guide related to immigration and stay

Immigration guide

Seoul Nambu Immigration, foreigner office

- Location : Magokseo1-ro 48, Gangseo-gu, Seoul ☎ 1345
- Direction : Exit 1, Magok station, Subway Line No 5

(2 minutes on foot)

※ Visit reservation guide : When you visit after reservation, civil petition can be processed without waiting in the reservation only window at reservation time

- Reservations available on Hi Korea website (www.hikorea.go.kr)
- Time of receipt : Open year round (If you are not a registered foreigner (including a resident), Reservation visit is available from 1 to 2 days after entry)
- Reservation visit available period : Reservation should be made prior to at least 1 day (the same day reservation is not possible)

※ In the case of permission for extension of stay, you can apply from 4 months before the expiration date.

Stay information

Foreigner stay division

- Stopover : Less than 90 days
- Long term stay : More than 91 days
- Permanent residence : No limit

Alien registration guide

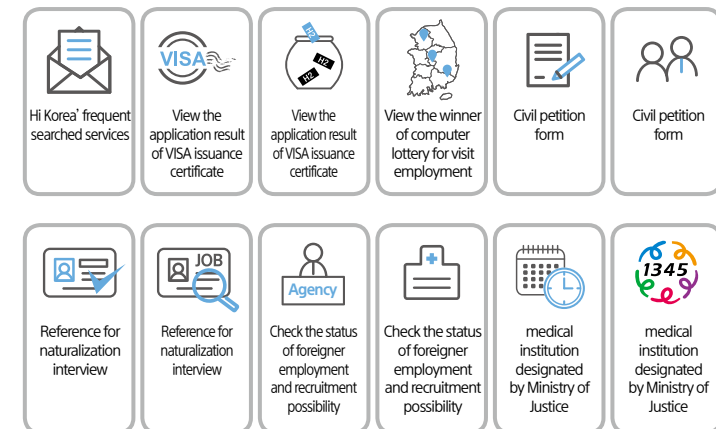
- **Subject** : A person who stays for 91 days or more from the next date of entry
- **Application place** : Seoul Nambu immigrant office, foreigner office and branches
- **How to apply for** : Visit homepage of Hi Korea(www.hikorea.go.kr) and refer to Foreigner's General Information Center ☎ 1345)

Foreigner stay information site guide



- Hi Korea(www.hikorea.go.kr)
 - Foreigner online civil petition site operated by Ministry of Justice
 - Information in relation with immigrant office, employment, job, investment and stay(Extension, change, re-entry permission, various report duties), civil petition information etc.

※ Hi Korea' frequent searched services



Foreigner stay, life related phone consulting service ☎ 1345

- Foreigner phone consulting service
 - Consulting in Korean and 19 foreign languages provided



2 Information on programs related to stay and nationality

📌 Social integration program

Offer the opportunity to enhance basic knowledge (Korean language, Korean culture) necessary when foreigners in Korea live as members of our society.

- Participating subject : Foreigner residents who want to acquire the stay qualifications such as nationality and permanent residence, Persons within 3 years after nationality acquisition
 - ※ Benefit of completion : granting additional points or exemption from naturalization tests when applying for permission to stay or permanent residence, etc.
- Course
 - A. Korean language and Korean culture
 - Consist of 0~4 stage.
 - Assign the level through pre-evaluation (level test)
 - B. Understanding Korean society
 - Complete 50 hours for permanent residence qualification, 70 hours for nationality acquisition

• How to apply for

- Joining the Social Integration Information Network (www.socinet.go.kr)
- Select a step assignment method from the 'Stage assignment' menu
 - Select 'Start from Step 0' to apply
 - Stage assigned through pre-evaluation : Apply for a preliminary evaluation on the evaluation website 'Social Integration Program Assessment' (www.socinet.go.kr) which automatically connects when you click on the application, and pay the examination fee (30,000 won) and file the application.
 - Stage assignment through linkage : Refer to the homepage manual
- Participate by applying for a course at the level assigned by the Social Integration Information Network
 - ※ However, you can apply only during the course application period. For more details, refer to the Social Integration Information Network (www.socinet.go.kr) for further details.

📌 Other programs

International marriage information program

Support persons who want to invite foreigner spouse can enjoy sound marriage life with right awareness in international marriage.

- Participating subject
 - Korean nationals who hope international marriage or want to invite already married foreigner spouse
 - ※ Subject country :
 - China, Vietnam, the Philippines, Cambodia, Mongolia, Uzbekistan, Thailand
- Process
 - A. Introduction of system, culture and etiquette of local country in relation with international marriage

- B. Explain policies such as marriage immigration (F-6) visa issuance procedure and screening criteria
- C. Introduce consulting, damage cases, experience stories of marriage immigrants and Korean husband.
- D. Human right education(Human right respect, conflict resolution, family violence prevention etc.)

• **How to apply for**

- A. Joining the Social Integration Information Network (www.socinet.go.kr)
- B. Apply for participation from 'International marriage information program' of menu.

Early adaptation program

Provide the opportunity in which foreigners who enter Korea first can learn life information, basic law and rule for the early adaptation in Korean society.

• **Participating subject : Foreigners who enter Korea first**

- A. Compulsory participation
 - Compatriots who visit Korea for employment, foreigner entertainers(art and entertainment E6-2 stay qualification), Marriage immigrants(7 countries notified :China, Vietnam, the Philippines, Cambodia, Mongolia, Uzbekistan, Thailand)
- B. Volunteer marriage immigrants from the countries other than 7 countries notified

• **Benefit of completion** : 2 years of stay is granted to marriage immigrants

• **Process**

- A. Common subject : Two hours of basic law and order, Korean society adaptation information, immigration-related system, etc.

B. Special subject

- One hour for compatriots who visit Korea for employment(settlement in Korea), marriage immigrants(mutual understanding between family members), foreigner entertainers(art and entertainment E6-2 stay qualification)(Human right protection), International students(school life information), immigrant children(future career) etc.

• **How to apply for**

- A. Access Social integration information network (www.socinet.go.kr) and sign up as a member.
- B. Apply for early adaptation program participation.

1 Information on insurance

📌 Health insurance guidance

Subject

- Work subscribers : A person with foreigner registration who work for the workplace where health insurance is applied.
- Local subscribers : Foreigner who has resided in Korea for more than 6 months
 - ▶ Revised health insurance policy in Dec 2019
 - A person who enters with marriage immigrants (F6) qualification should subscribe from the entry date.
 - International students(F4)'s compulsory subscription exempted.
 - Entrant before Dec 18, 2018 should subscribe after 3 months from the entry date Entrant after Dec 18, 2018 should subscribe after 6 months from the entry date
 - ▶ Enforce foreigners who stay 6 months or more and foreign nationals should subscribe health insurance since July 16, 2019

How to subscribe health insurance

- When Foreigners have jobs : subscription by workplace
- If you have a spouse at work: Register as a dependent on your spouse's health insurance
- If neither Korean spouse nor foreigner has a job
 - : In case of a self-employed person or a daily worker, join local health insurance

Subscription consulting

- National Health Insurance Corporation ☎ 1577-1000

- ※ Foreigner civil petition consulting phone information provided by National Health Insurance Corporation
 - English speaking consulting : 02-390-2000
 - None English speaking consulting : 02-1644-0644+extension number by country(14 languages)

2 Medical service for foreigners

📌 Guro-gu Health Center

Location Gurojungang-ro 28gil 66(Guro5-dong Community Center, Guro-gu Health Center)

Support contents Personalized health care service health examination, medical support, visiting health care, health education, mandatory vaccinations support, etc.

📌 Medical support business for foreign labors

Support subject Foreigner workers and their children, marriage immigrants before nationality acquisition and their children, refugees and their children, etc. who can receive medical benefits by various medical social securities

Support scope Medical expenses, such as hospitalization and surgery
 ※ Outpatient care expenses excluded (Provided, however, outpatient care expenses linked to hospitalization and surgical care are recognized)

Support limit Support within 5 million Won a time

※ If 5 million won is exceeded, addition processes such as self-deliberation by the medical institution or reasons for excess are required.

※ Up to 90% of the total medical expenses can be supported from hospitalization to discharge (more than 10% is borne by oneself)

How to apply for : Visit medical institution and phone call

Enforcement medical institution

Enforcement medical institution	Address	Telephone number
Seoul Red Cross Hospital	Saemunan-gil 98, Jongro-gu	02-2002-8853
Seoul Medical Center	Sinnae-ro 156, Jungrang-gu	02-3430-0201
National Medical Center	Ulji-ro 243, Jung-gu	02-2260-7472
Seoul Boramae Hospital	Boramae-ro 5-gil 20, Dongjak-gu	02-870-2005
Seoul Dongbu Hospital	Moohak-ro 124, Dongdaemun-gu	02-920-9338
Seoul Seobuk Hospital	Galhyun-ro 7-gil 49, Unpyeong-gu	02-356-3286
Seoul Seonam Hospital	Sinjeongefen 1-ro 20, Yangcheon-gu	02-6300-7551
Seoul Northern Hospital	Yangwon station-ro 38, Jungrang-gu	02-2036-0358
Inje University Sanggye Paik Hospital	Dongil-ro 1342, Nowon-gu	02-950-1408
Seongae Hospital	Yeouidaebang-ro 53-gil 22, Yeongdeungpo-gu	02-840-7342
H plus Yangji Hospital	Nambusunhwan-ro 1636, Gwanak-gu	070-4665-9401
Seongbukjoongang Hospital	Dongsomun-ro 49, Seongbuk-gu	02-919-3404

05

Chapter

Childbirth and Childcare

1 Pregnancy, childbirth support information

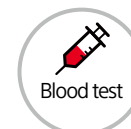
Pre-pregnancy

Free health checkup for newlyweds

Support subject Guro-gu residents on resident registration

* At least one of couples should be Korean citizen.

Test items



Blood test

Men, women



AIDS test

Men, women



German measles test

Women

Documents for submission ID card or a copy of resident registration card

Inquiry Local health department ☎02)860-2457

Treatment fee support for infertile couples

Support subject

- Infertile couples who have been legally married or have maintained a de facto marital relationship for more than a year as of the date of application, and submitted a "infertile certificate" by a doctor requiring infertility treatment.
- At least one of the couples is registered as a Korean national, both husband and wife subscribe to health insurance

- Median income below 180%
(based on health insurance premium in the previous month of application)

Contents Support for differential treatment amount by type and number of treatments, and age of women Support only when covered by health insurance

Inquiry Visit Local health department in Health Center 7F for application
☎02)860-2275, 3251

During pregnancy

Registration management for pregnant women

Support contents Free prenatal examination, folic acid and iron pill supply

Method Visit Health Center for application

Pregnancy and childbirth medical expenses support (National Happiness Card)

Support subject Health insurance subscribers or dependents whose pregnancy has been confirmed

Support amount Within 600 thousand Won per a pregnancy(multi-fetal pregnant woman : Within 1 million Won)

How to apply for Visit credit card company branches (such as banks, post offices, card centers, etc.) or Call Center Online Application

Inquiry Welfare call center ☎129

Folic acid and iron pill support for pregnant women

Folic acid support from early pregnancy ~ 12 weeks

Iron pill 16 weeks ~ date of delivery

Required documents Maternity handbook, ID card, etc.

Place of receipt Maternity room, 1F Health Center
☎02)860-2457

Happy mom's childbirth class

Application period First come, first served from 9 p.m. on the 15th of every month.

Contents Breastfeeding clinic, brain school, etc.

Inquiry Local health department ☎02)860-3079

Other projects

Project contents Free prenatal examination education, medical expenses support for high-risk pregnant women, etc.

Place of inquiry Guro-gu Health Center ☎02)860-2266



After childbirth

Childbirth grant support (Inquiry ☎ 02-860-3013)

Support subject A guardian who has actually resided from one year ago until the application date with a resident registration in Guro-gu.

※ Within one year of birth (Provided, however, that those who fail to satisfy one year residence period, should apply for within 6 months after resident period)

Support criteria



How to apply for Apply for at community Service Center
(Bring a copy of bank account book)

Electricity rate discount system for childbirth household

Subject A household with infant under 36 months from the birthday on resident registration

Contents 30% discount on electricity bill for the relevant month (limited to 16,000 won per month)
Apply a one-year discount from the month in which the application date belongs

Inquiry KEPCO ☎ 123

2020 Seoul Birth Celebration goods support project

Subject Newborn babies in Seoul (Able to apply for within 3 months after birth report)

Period From April 1 ~ December 31 2020

Applicant An actual resident with resident registration in Seoul as of the date of application who cares the child as a member of the same resident registration with the child
※ Able to apply for even 50 days prior to the estimated childbirth date since April 2020

How to receive Application at homepage after the verification code is granted, I Seoul U site (<http://iseoulu.co.kr>)

Mother and newborn baby health care support project

Subject All the childbirth households that reside in Guro-gu

※ One of the couples should be a Korean national and all of them should be health insurance subscribers. Only visa issuance numbers F-2,5,6 are available if both parents are foreigners

Support contents postnatal care of the mother, newborn baby care etc.

Support period 5 ~ 25th (vary depending on income and birth order)
support is principle (Personal charge exists)
※ Completion of use within 60 days from childbirth
(Voucher expires when 60 days have passed)

Application period 40 days prior to estimated childbirth date ~ within 30 days after childbirth

Application inquiry Local health department of Health Center
☎ 02)860-3285, 3079

📌 National vaccination ☎️ 02)860-2040

Subject Children under full 12 years

Support contents National vaccination(17 types) free support

Place Medical institution designated in Gu(Refer to vaccination aid site)

* Vaccination aid site(nip.cdc.go.kr)

Preparatory documents Bring resident registration certificate
(Parent's Alien card, passport), Baby handy book

📌 Post natal care expense support

Support subject A mother who has continuously resided from 6 months ago until the application date with the resident registration in Guro-gu.

Support amount a fixed payment of 300,000 won regardless of income.
The same amount supported as single fetal child birth in case of twins or more

Application deadline Able to apply for within 60 days based on childbirth date.

Documents for submission Childbirth service integrated processing application (Furnished in Community Service Center), ID card, A copy of mother's bank account book

Application inquiry Local health department of Health Center
☎️ 02)860-2421

2 Children nurturing information

📌 Children's benefit

Subject of project Child under full 7 years with Korean nationality
(0~83 months)

How to apply for Visit Community center in eup, myeon and dong for application or Bokjiro (www.bokjiro.go.kr)
online application

Amount paid 100 thousand won every month for a child

Selection criteria

1. Children with Korean nationality
 - Include multiple nationalities under the Nationality Act
 - Include recognized refugees under the Refugee Act
 - * Except for cases where an application for refugee recognition is in progress, etc.
2. A child to whom a normal resident registration number is granted under the Resident Registration Act:
 - * Payment will be suspended if a child stays abroad for more than 90 days.

📌 Home Care benefit and Child Care Fees support

Division	Home Care benefit		Infant care fee
Subject	Children who don't use child care center, kindergarten from full 0~ 6 year (preschool)		Children who use child care center, from full 0~ 5 year (preschool)
support amount (monthly)	0~11 months	200 thousand won	Child care fee support
	12~23 months	150 thousand won	
	24~83 months	100 thousand won	
How to support	Cash support (Deposit in bank account)		Deposit to the relevant day care center when guardians pay using Children Love Card

📌 Child care support

Subject of project A Household that desires the care of child over full 3 months ~ full 12 years
 Infant care activities, temporary child care, school commuting (kindergarten), learning aid, etc.

Use fee – (Hourly) 9,650 won per hour for general care.
 – (All day) Infant all day care. (Over full 3 months ~full 36 months or less) 9,650 Won per an hour
 ※ Government support amount varies depending on the level of income.

Guide site Child care service (<https://www.idolbom.go.kr>)

Place of application Apply for Community Service Center in residence or Bokjiro site.

📌 Operation of integrated child care support Center (Hourly child care)

Use target Infants from 6 months to 36 months who are the subjects of child care benefit.

Operation hours Mon ~ Fri 09:00~18:00
 (Maximum 9 hours a day, maximum 80 hours a month, 4,000 Won an hour)

Support contents 1,000 won for parents' self charge out of 4,000 won for part-time child care. (Government support 3,000 won)

How to apply for Phone call or online application to Pregnancy child care total portal Child love (www.childcare.go.kr)

Place Guro-gu integrated child care support Center ☎02)859-8238

📌 Multi-child Happiness Card Issued

Subject of issuance Families with two or more children living in Seoul (the youngest is 13 years of age or younger)

Applicant A person who is 18 years or older among the members of a multi-child family.

Card application All branches of Woori Bank, Community Service Center and online application
 ※ However, visit Woori Bank for the issuance of the debit card.
 (Bring Resident registration certificate)

Benefits Posted on the website (<http://seouli.bccard.com>)

📌 Nearby Day Care Center search and apply for waiting to be admitted

Access the homepage of the child care portal (childcare.go.kr) ➡ Application to wait for admission ➡ Facility check ➡ Applying for reservation

📌 Guro Dream Tree Toy World

Use target Seoul residents with preschoolers (worker in Seoul)

Operation hour (Closed every Tuesday and holiday)

- Summer (March to October) Weekdays 10:00 to 19:00
- Winter (November to February) 10:00 to 18:00
- 10:00 to 17:00 on Saturday and Sunday

Sign up for membership 10,000Won for annual membership fee(1 year)

Inquiry Guro-dong branch (3F, Facility management corporation, Gurodong-ro 26gil 54 ☎ 02-868-4008
Orydong branch(4F, Oryu culture center of Oryu-dong happy house ☎ 02-2611-3202)

1 Education and admission of children of multicultural families

📌 Elementary school admission guide

Admission procedure

- *Community Service Center visits home to deliver a school attendance notification in December.
- *Attend the orientation at the end of January or early February (with the school attendance notification)
- *Attend the entrance ceremony in early March

📌 Middle, high school admission guide

- *Refer to Office of education and high school admission portal site (www.hischool.go.kr)

📌 Children school transfer

- *Elementary school : Report move-in to the community service center
➡Elementary school is assigned ➡submit move-in certificate to the elementary school
- *Middle school students : Assigned by the Seoul Southern Office of Education
- *High school students : Assigned by Seoul Office of Education

Home country children adoption to Korea guide

*Under the adoption law revised since July 2013, minors should bring the adoption permit judgment by Seoul Family Court, and be registered in the family relation registration team, Gu-ro Office

*Inquiry : International adoption team of Seoul family court ☎02)2055-7181

2 Guide to the educational institution for newly arrived students

2020 Status of immigrant youth class operation in Guro-gu and adjacent regions

Class name	Operation authority	Subject	Day of week	Contents	Telephone number
Rainbow school	Whawon total social welfare center	14~24 years old newly arrived students	Mon~Fri 10:00~17:00	Korean language education, career experience, culture experience etc.	02-6925-5285
Moduda school	Seoul Ondream education Center	newly arrived students in elementary, middle and high school	9:00~13:00	Korean language education, PE art activity	070-7712-7191

Newly arrived students transfer guide

Place of inquiry Call center at office of education ☎1396 or

Multi-culture education support Center at Seoul office of education

☎02)3999-023

Multi-culture education support Center at Seoul office of education

(Southern Seoul ☎070-4832-8327)

Newly arrived students related information

*Jungang multi-culture education Center : <https://www.edu4mc.or.kr/>

*Rainbow youth Center : <http://www.rainbowyouth.or.kr>

Alternatives school nearby Seoul

School name	Address	Telephone number	Remark
Global village school	Ori-ro 1189, Guro-gu	02-6910-1004	Private characterization Alternative Elementary School
Seoul Dasom school	Jongro 58gil 30, Jongro-gu	070-8685-7798	Non-dormitory type vocational high school
Hanuri school	Nonhyungojan-ro 215, Namdong-gu, Incheon	032-627-2250	Elementary, middle, and high integrated courses Dormitory Public School

Alternative Education Entrustment Institution nearby Seoul

School name	Address	Telephone number	Remark
Global village school	Ori-ro 1189, Guro-gu	02-6910-1079	Middle school course operated
Umtem school	Wooma2-gil 35, Guro-gu	070-4066-0964	Middle school course operated
Dae multi-culture school	6F, Gwangpyung-ro 51gil 6-9, Gangnam-gu	070-7728-1148	Middle school course operated (Vietnam)
Nasom Asia youth school	Gwangjin-ri 1, Gwangjin-gu	02-3437-7078	Middle school course operated (Mongolia)

3 Qualification information Korean language education organizations—exam for marriage immigrants

- * Test subject : Korean, mathematics, society, science, etc
- * Test schedule : Same as middle, high school, and college entrance qualification exams
- * Refer to the web site of the Seoul Office of Education for detailed schedules and announcements.

4 Korean language education organizations

Institution name	Location	Contents
Multi-culture family support Center	Wooma 2gil 35 (02-869-0317)	<ul style="list-style-type: none"> • Subject of education : immigrant children, Marriage immigrants • Level specific Korean language education, TOPIK test preparation class
Whawon general social welfare center	Beotkkot-ro 484 (02-6925-5285, 5273)	<ul style="list-style-type: none"> • Subject of education : immigrant children, Marriage immigrants • Level specific Korean language education, TOPIK test preparation class
Foreigner labor support Center	3F, B-dong Nambusunhwan-ro 1291 (1644-0644)	<ul style="list-style-type: none"> • Subject of education : Foreigner labors(E9), Compatriot(H2) with foreign nationality • Level specific Korean language education, TOPIK test preparation class
Korean Migrant Workers welfare society	5F, Gurojungang-ro 217-1 (02-858-4115)	<ul style="list-style-type: none"> • Subject of education : immigrant, Foreigner, immigrant children • Level specific Korean language education, Korean language class for daughter in law

5 Welfare support

Application for disabled registration for foreigner and overseas compatriot

- Subject** Oversea compatriot(F-4), permanent resident(F-5), marriage immigrants(F-6), recognized refugee(F-2-4)
- Place of application** Community Service Center of residence
- Application document** Registration application for the handicapped, certificate of disability, alien registration certificate etc.
* Documents for submission may differ depending on symptoms.

National Basic Living Security support

- Overview** A system under which the state supports livelihood, medical housing, education benefits, etc. to those in need of living.
- Qualification** Foreigners who meet the criteria for income and obligation to support
 - ① A person who is married Korean national and falls under any of the following:
 - A self or a spouse with Korean nationality who is pregnant
 - A person who raises a minor child with Korean nationality (including stepfather-in-law, stepmother-in-law relationships and adoptive child relation)
 - A person who lives together or shares livelihood with his spouse's lineal ascendant with Korean nationality
 - ② A person who is divorced from a spouse who is a Korean citizen, or whose spouse has died, is raising a minor child with a Korean nationality (including stepfather-in-law, stepmother-in-law relationships and adoptive child relation), or who is pregnant

with the fetus of a deceased spouse.

- ③ a Foreigner staying in Korea under Article 32 of the Refugee Act who is recognized as a refugee by the Minister of Justice pursuant to Article 2 subparagraph 2 of the Refugee Act

Qualification ① A person whose household income is less than the recipient's selection criteria by salary.

- ② A person who has no support obligator (a direct blood relative and his spouse), a person whose support obligator is unable to support, or can't receive the support even if there is a support obligator.

How to apply for Apply for Community Service Center of residence after consulting.

📌 Low-income single-parent families support

Support subject Among single-parent household raising children under 18 (less than 22 years of age when attending school), a household that meets 2020 Selection Criteria

※ Among foreigners staying in Korea, married to Korean national and raise children with Korean nationality, a person who meets the relevant qualification.

Support contents child care expense, additional child care expense, child education support expense etc.

How to apply for Apply for Community Service Center after consulting with a person in charge of social welfare.

📌 Emergency Welfare Support System

Overview A system that supports the cost of living if a sudden crisis makes it difficult to make a living, and foreigner can also receive benefits according to the law.

Application subject A household that meets the qualifications such as reason of crisis, income and property criteria among low income households.

Subject Foreigners staying in Korea who fall any of followings:

- ① A person who is married to Korean national
- ② A person who divorced from Korean citizen or whose spouse died, and taking care of the lineal ascendant and descendant with Korean nationality, etc.

Support item Livelihood, medical and housing support

Inquiry Community Service Center of residence or Health Welfare call Center ☎ 129

1 Employment information

Job consulting and job opportunity link ☎ 02)860-2158~9

Support subject Marriage immigrants(F-6), permanent resident(F-5),
oversea compatriot(F-4)

Place of application Job opportunity plus Center, Guro-gu Office

Support contents Job consulting, job seeking table creation etc.

Employment Education Application Guide ☎ 1644-8000

Subject of education Employment exception foreigner(H-2)

Required document Alien registration certificate, passport, education
expenses

Place of application Human Resources Development Service of Korea

Foreigner Job application guide ☎ 02)3282-9200

Application subject Foreigners who completed job registration

Required document alien registration certificate, passport

Place of application Seoul Gwanak Employment Center

Address 3F, Daeryung post tower 3cha 2, Guro 3-dong 182-4, Guro-gu

Labor supervision for overdue wages, severance pay, etc.

☎ 02)3281-0009

Required document Job information service, overdue wage, etc

Place of application Seoul Gwanak Employment and Labor Branch of the
Ministry of Employment and Labor



Minimum wage of 8,590 won for 2020

※Applicable target : Commercial workers, temporary and daily
workers, Foreigner workers, etc.
Applies to all types of employment or nationality

2 Industrial accident

Application subject Apply for in the event of work injury or illness, disability or death
of workers in business or business place subject to the

Industrial Disasters Compensation Insurance Act

※ Applicable to all businesses or work places using workers

Inquiry Korea Labor Welfare Corporation ☎ 1588-0075

3 Construction worker Retirement Deduction System

Application contents Retirement benefit accumulated according to the number of working days is paid when daily and temporary construction workers retire

※ Only the period of service at the construction site where retirement benefit is registered is recognized

※ Paid to workers with 252 or more days accumulated

Application inquiry Seoul Southern Center of Construction Workers' Mutual Fund (1F, BYC High city, Gasandigital 1-ro, Geumcheon-gu ☎ 1666-1122)

※ Other construction workers welfare benefits (life stability loan system, health checkup, childbirth support expense etc.) Inquiry

Site <https://www.cwma.or.kr>

4 Fire safety guide

'In case of fire, evacuate first'

In order to reduce casualties due to fire, it is a principle to evacuate to a safe place in case of fire.

✔ In case of fire, evacuate to a safe place and report to (☎ 119).

✔ Extinguish a small fire in the early stage with fire extinguisher.

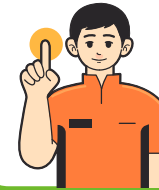
5 Fire engine, ambulance-related etiquette

'No parking in fire-fighting spaces'

Illegal parking is prohibited for smooth fire control and evacuation.

✔ No parking zone

- Fire engine-only zone
- Fire engine driveway
- Shoulder
- Zone within 5M of fire hydrant, etc.



※ Not only parking but also short stops are prohibited within 5 meters of fire hydrant, connected water pipes, emergency fire extinguishers, and underground fire hydrant under Article 32 of the Road Traffic Act.

‘Yield for Fire Engine.’

It is essential to open the road for fire engines to quickly extinguish fires and reduce casualties caused by various accidents.



Golden time for emergency patients Within **4 ~ 6 minutes!**



Initial Response is needed within **5 minutes** in case of fire!

※ If you don't yield the road for a fire engine, you will be fined up to 2 million won in accordance with law revision last June.

- ✔ When a fire engine passes by at or near an intersection, you should avoid the intersection and stops at the right edge.
- ✔ On the general road, you should yield by moving the car from side to side.
- ✔ If you see an emergency vehicle, the pedestrian crossing the crosswalk stops and yield the way.

1 Basic Norms to be Observed in Korea

📌 Basic life rule

※ Foreigner residents who commit illegal acts in Korea should be punished the same as Korean in accordance with Article 2 of the Criminal Act.

- ✔ **When crossing the street, use the pedestrian overpass or crosswalk and keep the signal well.**
 - ➡ Violation of jaywalking and signal violation: 30,000 won fine (Article 10, 157 of the Road Traffic Act)
- ✔ **Don't spit or urinate on public place.**
 - ➡ Penalty of 30,000 won for violation – spit, 50,000 won – urination on the street (Article 3-12 of the Minor Offense Punishment Act)
- ✔ **Cigarette butts, gum, and trash are thrown in the trash can.**
 - ➡ Penalty of 30,000 won for violation – cigarette butts, 50,000 won – trash (Article 3, 12 of the Minor Offense Punishment Act)
- ✔ **Carrying a weapon like a knife around for no good reason is prohibited.**
 - ➡ 80,000 won fine for secretly carrying a weapon (Article 3, Paragraph 2 of the Minor Offense Punishment Act)
- ✔ **Smoking is allowed in the smoking section only.**
 - ➡ 100,000 won fine for smoking in non-smoking areas (Article 9, 34 of the National Health Promotion Act)
- ✔ **Drunken driving is prohibited.**
 - ➡ Drunk driving can be punished according to the level pursuant to Article 44 of the Road Traffic Act

2 Guide to daily life information

📌 Matters to be cautious in case of housing contract

Confirmation of the other party to the contract

the contract should be signed with the landlord

Confirm Contract Contents

- Check the residence period, deposit amount, monthly rent amount, and owner of the house
- Confirm the real house owner with a registered copy of the contract

How to search a House

Recommended to use Real Estate Agents

- Check points, necessary documents, legal issues, etc. are provided.

📌 Real estate acquisition report guide for foreigners

① Foreigner Real Estate Acquisition Report

- In case property is acquired due to non-contractual causes, such as inheritance, auction, etc.

➡ Acquisition report within 6 months from the date of cause occurrence

- When real estate is acquired through a real estate transaction contract.

➡ Report of acquisition within 60 days from the date of contract

(Report on real estate transaction is replaced by acquisition report.)

- Penalties of up to 3 million won for delays

② Report of continuous possession (a person who lost Korean nationality)

- When a person who owns real estate as a Korean nationality acquires a foreign nationality,

The continuous possession shall be reported to the competent authority within 6 months from the date of nationality change.

📌 Waste discharge guid

Discharge time PM 8~ Midnight

Discharge Place In front of my house, in front of my store

Place to purchase standard plastic garbage bags

Nearby discount stores, supermarkets, convenience stores, etc.

How to discharge Contain trash in standard plastic garbage bags

designated by type and discharge it in front of my house, in front of my store on the specified day of week and specified discharge time.

Precautions Penalties of up to 1 million won for unauthorized dumping

Division	Type of wastes	How to discharge
Food waste	Food ingredients and food leftover	Squeeze water, contain in yellow plastic bag
Recyclable items	Paper, iron, bottle and plastic etc.	Separate the contents by type and contain them in a transparent bag for discharge ※ Clothing: Clothing collection box ※ Waste light and waste batteries : exclusive collection box(Discharge without breaking)
General waste	Coated paper, diaper, vegetable root, bone, nuts cover etc.	Contain it in white plastic garbage bag for discharge
Big size waste	Wardrobe, sofa, bed, desk, bookcase, drawer, television stand, toilet, etc	Report in to the homepage of Guro-gu office and community service center, attach the waste sticker for discharge
Electronic appliance	Big size electronic appliance waste over 1m (fridge, TV, air conditioner, washing machine etc.)	Apply for by phone(☎ 1599-0903) or internet (www.15990903.or.kr) for free discharge
	Small size electronic appliance under 1m (micro wave, printer, cellphone and water purifier etc.)	Report "big size waste discharge" to the homepage of Gu office, or call the community service center for free discharge.
Non flammables	Brick, concrete, tile, ceramic and drinking glass etc.	Purchase P.P bag in the community service center for discharge.
Designated waste	Paint, oil, organic solvent and regent	Apply for Seongrim Yowwha(☎ 031-499-3711) by phone for paid discharge.

📍 Car registration application ☎️ 02)860-2364

Registration Place Vehicle Registration Team of Vehicle Management Department

Required document for new registration

- Alien registration certificate, temporary driving permit, car insurance certificate, automobile manufacturer's certificate, etc

Required document for transfer registration

- Transferer's Certificate of seal, Legal seal, or self signature fact confirmation for the sale of the vehicle Transferee's alien registration certificate of transferee, automobile registration certificate, insurance policy (can be omitted)

※ Change the address of the driver's license automatically when the destination is changed ☎️ 02-860-3466

📍 Renewal of driver's license

Place of application Issued by Police Station (General Civil Service Office of Police Station, New building 2F, Guro-gu Office)

Required document 2 photos, ID card



3 Guide to legal counseling

📍 Free legal consulting service

- * Every monday (10:00~12:00, 14:00~16:00)
Last Thursday every month (14:00~16:00, 18:00~20:00)
- * New building of Guro-gu Office
(Free legal consulting room, 1F, Woori bank building)
- * Planning budget department
(☎️ 02-860-3393, Phone reservation before visit for consulting)

📍 Free labor consulting service (Labor Welfare Center of Guro-gu Office)

- * Free labor legal consulting (overdue wage, unfair dismissal, disciplinary action, etc)
- * Visit, phone, email and online consulting
- * Inquiry ☎️ 02)852-7341

📍 Korea Legal Aid Corporation

- * Subject : Litigation agency and free legal consulting for low-income families
- * Inquiry : Seoul Southern branch ☎️ 02)2646-6117
- * Legal consulting Call ☎️ 132 without area code

📍 Korea Legal Aid Center for family relations

- * Support contents : Legal consulting, reconciliation coordination, free proxy, litigation aid, etc
- * Consulting call : ☎️ 1644-7077
- * Consulting time : 10:00~17:00 (Receipt : until 16:00)
- * Night consulting : 18:00~21:00 every Monday (Receipt : until 19:00))

4 Crime Prevention Guide for foreigners

Crime report and emergency call

Crime report (Three-way call available: Police officer–interpreter– civil petitioner)	☎ 112	Urgent support Center for school, women violence victim	☎ 117
Women urgent call	☎ 1366	Danuri call Center	☎ 1577–1366
school violence urgent report call	☎ 1588–7179	Hacking, spam and privacy infringement report	☎ 118
Missing report	☎ 1577–1366		

Other life civil petition

Report on fire, emergency patients, and emergency rescue	☎ 119	Government civil petition guide call Center	☎ 110
Tour guide for foreigner	☎ 1330	Human right abuse appealing–consulting	☎ 1331
Korea Legal Aid Corporation consulting	☎ 132	Youth consulting phone	☎ 1388

Interpretation service support for civil petition consulting and crime (disaster) report for foreigner who can't speak Korean

- * Tour interpretation guide(☎ 1330) : 4 languages including Korean, English, Japanese and Chinese
- * Danuri call Center(☎ 1577–1366) : 13 languages such as Vietnamese, Mongolian language, Creer language
- * Foreigner comprehensive guide(☎ 1345) : 20 languages such as Tyre, Innear, Urudoor
- * BBB Korea(☎ 1588–5644) : 19 languages, including Turkish, Polish, Hindi and Malay

📌 If an illegal immigrant is a victim of *major crimes it is not reported to the related authority such as immigrant office even if the crime is reported.

* Major crimes

- Murder, injury, assault, manslaughter, negligence, abandonment, abuse, arrest and confinement, capture, inducement, rape and molestation, obstruction of rights, theft, robbery, fraud and blackmail
- the Act on the Punishment of Violations, etc. the Special Act on the Punishment of Sexual Violence, and the Special Act on the Handling of Traffic Accidents

Family violence victim's right and support

- *Emergency and temporary measures
- *Victim protection order
- *In case of divorce, 'refusal to couple consulting, restriction on right to meet children'
- *Disposal of household protection cases
- *Support guide for domestic violence victims
- **Emergency relief consulting for victims**
: Women's Emergency Call (☎ 1366), Migrant Women's Emergency Support Center (☎ 1577–1366)
- **Free Legal Support**
: Korea Legal Aid Corporation (☎ 132), Korea Legal Aid Center for Family Relations (☎ 1644–7077)
- **Support for damage treatment**
: Local governments, women's emergency call 1366 Center, protective facilities, conforming center, one-stop support center, etc.

1 Major organizations of Guro-gu

📍 Guro-gu main facilities

Guro Police Station	☎ 182	Guro Fire Station	☎ 02-2618-0119
Guro Tax Office	☎ 02-2630-7200	Seoul Dasan call Center (civil petition, life inconvenience etc)	☎ 120
Guro Multi-culture family support Center	☎ 02-869-0317	National Health Insurance	☎ 1577-1000
Guro Women labor power development Center	☎ 02-867-4456	Guro Volunteer Service Center	☎ 02-860-2532
SeoulGwanak employment Center	☎ 02-3282-9200	Whawoon General Social Welfare Center	☎ 02-837-0761
Labor Welfare Center	☎ 02-852-7339	Guro General Social Welfare Center	☎ 02-852-0525
Korea Foreigner labor support Center	☎ 1644-0644	Gung-dong General Social Welfare Center	☎ 02-2613-9367
Guro-gu Mental Health Welfare Center	☎ 02-861-2284	National Pension Corporation	☎ 1355
Guro Dementia Safety Center	☎ 02-2612-7041	Seoul Office of Waterworks	☎ 121
Guro Child care general support Center	☎ 02-859-5678	Seoul City Gas	☎ 1588-5788

📍 Night Patient Emergency Treatment Inquiry

Guro Goryo Hospital	☎ 02-2626-1550	Guro Seongsim Hospital	☎ 02-2067-1500
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2 Other major organizations and useful sites

📍 Seoul foreign resident related main authorities

Seoul Global Center	☎ 02-2075-4180	Seoul health call Center	☎ 119
South western Center	☎ 02-2229-4900	1330 tour guide Center	☎ 1330

📍 Emergency call Center

Fire, rescue and disaster center	☎ 119	Government general civil petition service	☎ 110
Crime (fraud, assault report)	☎ 112	Dasan call Center	☎ 120
School violence consulting call	☎ 1588-9128	Help call Youth call	☎ 1388
Korea Legal Aid Corporation	☎ 132	Police station support Center for children, women and the disabled (Consulting and report for sexual violence, sex trafficking and school and family violence)	☎ 117
National Human Rights Commission of Korea (Human right abuse consulting)	☎ 1331	Korea Women's Human Rights Promotion Agency (Women's Emergency Telephone)	☎ 1366

📍 Useful information and site for foreign residents

Division	Site name	Inquiry and site
Online Korean language learning	Danuri	☎ 1577-5432 (www.liveinkorea.kr)
	National Institute of the Korean Language	☎ 02-2669-9775 (www.korean.go.kr)
	Nuri-Sejong institute	☎ 02-3276-0700 (www.sejonghakdang.org)
	Goryo Cyber College	☎ 02-6361-2000 (korean.cuk.edu)
	TOPIK	☎ 02-3668-1331 (www.topik.go.kr)
	EBS Durian	☎ 1588-1580 (www.ebsd.co.kr)
newly arrived students	Rainbow Youth Center	☎ 02-733-7587 (www.rainbowyouth.or.kr)
	Gyeonggi-do Free Online Life Long Learning Knowledge	☎ 1600-0999 (www.gseek.kr)
	Multi-culture support Center of Seoul Office of Education	☎ 070-4832-8327 / 02-3999-023 (www.multiculture.com)
Ministry of Justice	Hi Korea	☎ 1345 (www.hikorea.go.kr)
	Korea Immigration Service	☎ 1345 (www.immigration.go.kr)
	Social integration information network	☎ 1345 (www.socinet.go.kr)
	Marriage immigrants network	cafe.daum.net/immigration
Ministry of Health and Welfare	Health Welfare call Center	☎ 129 (www.129.go.kr)
	Korea Regional Self-Support Center Association	☎ 02-324-1892 (www.jahwal.or.kr)
Police	Safety Dream (Police support Center for children, women and the disabled)	☎ Missing child search182/ school violence117 (www.safe182.go.kr)

为外国居民提供的
九老生活指南