

For Foreign Residents

A Guide to Living in Guro-gu

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CHAPTER 01

Introduction of Guro-gu

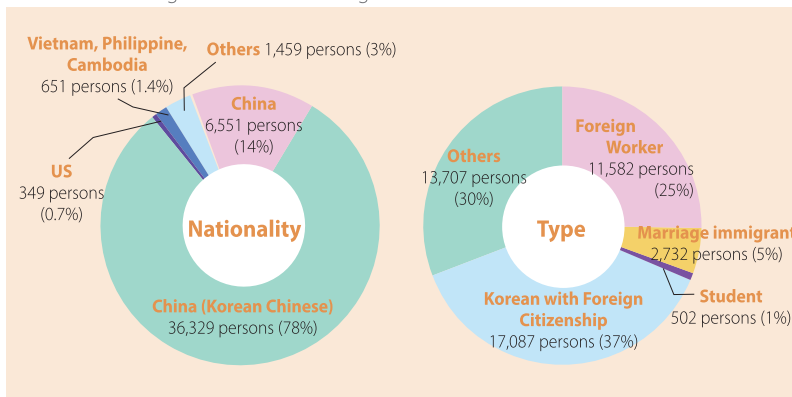
1. Introduction of Guro-gu

- * A southwestern gate of Seoul, and a hub of residence and traffic
- * Mecca of high-tech industries, leading the nation's future industries
- * A city with high growth potential

Population status ☆

- Guro-gu's population - 396,754 persons (As of December 2021)
- Foreigner residents - 54,878 persons (As of November 2020)
 - ※ Statistics of foreign residents
Homepage of the Ministry of Public Administration and Security (<http://www.mois.go.kr>) → Policy data → Statistics → Approval Statistics → 2020 Local Government Foreign Resident Status (as of November 1, 2020)

※ Status of foreign residents in Guro-gu



2. Guide to living, culture facilities in Guro-gu

Book reading Guro - Multicultural library (Multilanguage books are furnished) ☆

Library name	Address	Inquiry	Provided place
Gocheok library	Gocheokro 45gil 31 (Gocheok-dong)	02-2615-0528	Gocheok library 2F
Sindorim children small library	Sindorim-ro 40, 2F	02-2069-0185	General Data Office 2F
Haneul library	Gurodong-ro 13gil 68	02-864-9585	General Data Office 2F
Initech library	Butggot-ro 484 (Guro-dong)	02-837-0761	Whawoon General Social Welfare Center 4F

Sport facility ☆

- Outdoor sport facility
 - Gocheok Neighborhood Park Gateball Field, Gungdong Osu Badminton Field, Onsu Sports Park Badminton Field, Sindorim Tennis Court, Guronuri Badminton Field, Badminton Field & Basketball Field in Gabong retarding basin Sport facility under Oryu overpass, Anyangcheon Sport facility
- Indoor sport facility
 - Gocheok Sky Dome, Sindorim Living Gym, Guro-gu residents Sports Center, 50+Nambu campus Pool, Gaewoong mountain Living Gym, Gurogu residents Living Gym, Guronuri Badminton field, Guro indoor Gate ball field

☎ Various public sport facilities use information
Sport Promotion Department 02-860-2546

Cultural and leisure facilities ☆

■ Cultural facilities

(Refer to performance and exhibition schedules: www.guroartsvally.or.kr)

Anyangcheon stream



Location: Near Guro station
Dorimcheon station
Facility status: Landscaping and living sport space etc.
Inquiry: ☎ 02-860-2878

Art Valley Theater



Location: 9-24, Gamasano-ro 25gil
Facility status: Multi-purpose theater
How to use: Rental, reservation, etc.
Inquiry: ☎ 02-2029-1700

Sindorim Opera House



Location: Exit 3, Sindorim station
Facility status: Opera house, basement small theater
How to use: Rental, reservation, etc.
Inquiry: ☎ 02-867-2209

Gocheok Sky Dome



Location: 430, Gyeongin-ro
Facility status: Dome, soccer field etc.
How to use: Rental, reservation, etc.
Inquiry: ☎ 02-2128-2300

Blue arboretum



Location: Around 43, Hangdong 81-1
Facility status: 25 Theme Centers, Greenhouse, Forest Education Center, Hangdong Reservoir, etc.
Admission fee: Free of charge
Operation hours: open year round 05:00~22:00
Inquiry: ☎ 02-2029-1700

Culture train 959



Location: Unused space 2/3F, Sindorim Station
Facility status: Kid's Book Café – Mini Train Indoor Playground Art Creation Center – Creative space and culture classes
Inquiry: ☎ 02-860-2585

■ Recently Established Facilities



Young Irum

Offers various programs for young adults such as work capability improvement, culture support, youth community, etc.

Operation Hours: Weekdays: 10:00~22:00
Saturday: 10:00~17:00

Address: Guro Young Irum, B1F, 1130 Ori-ro, Guro-gu

Available to: Individuals between 15-39

Inquiry: ☎ 070-4913-4137



Cheonwangsang Family Camping Site

Location: 149-1, Hang-dong (149, Yeondongro 12-gil), Guro-gu
Size: 30 (Auto: 18, Regular: 12)

Operation: Starting on September 1 *Opened all year long

Fee: 1 day – 35,000 won/lot

Reservation Schedule: Reservation for the month begins at 10:00 on the 10th of the month prior

Reservation: Application received via Interpark (in the order of application)

Inquiry: Guro Facilities Management Corp. ☎ 02-2066-7004

Guro-gu festival ☆

G-festival (+ Guro Asia culture festival)	Guro-gu World People's Day Festival	Guro International Children Movie Festival
Date: Every autumn	Date: During World People's Week every May	Date: During every May
Contents: Necktie marathon, vigorous old age contest, residents singing festival	Contents: Local and foreigner resident participation program, celebratory performance etc.	Contents: Movie Screening, Workshops, Contests and Talk with Directors
Place: Anyangcheon stream etc.	Place: Around Guro-gu	Place: Movie Theaters in Guro

CHAPTER
02

➤ Guro-gu Foreigner Support Task

1. Task of each department related to foreign residents

Division	Sub division	Content
Mutual Culture Policy Department	Social integration support for multicultural family	<ul style="list-style-type: none"> • National Multicultural City Council, Foreigner Policy Council • Operation of the Guro Family Center • Mutual Cultural Festival and Open Forums • Education programs for understanding multicultural families and persons of Korean-Chinese origin • Operation of Mutual Culture Supporters • Support service for creation of family name and change of name
	Support for foreigner's adaptation in Korea	<ul style="list-style-type: none"> • Mutual culture related organization support for foreigners • Counseling and education for understanding foreign residents • Support and mentoring for immigrated children • Guidebook for foreigners living in Korea
Senior and youth department	Operation of senior citizen center	<ul style="list-style-type: none"> • Operation of multi-culture senior citizen center (senior citizen center, Korea-China cultural senior citizen center, hope senior citizen center)
Civil petition and passport department	Foreign civil petition processing	<ul style="list-style-type: none"> • Operation of foreigner civil petition customized guide service • Issuance of civil petition document for foreign resident



Division	Sub division	Content
Women policy department	Support for marriage and child care	<ul style="list-style-type: none"> • Management of international marriage brokerage office • Operation of multi-culture Day Care Center
Job opportunity support department	Support for foreigner's job opportunity and married immigrant	<ul style="list-style-type: none"> • Operation of job opportunity plus center (F-4,F-5,F-6 visa registration for employment) • Hope stepping stone employment support for marriage immigrant women
Health Center	Support for pregnant women, immunization	<ul style="list-style-type: none"> • Provision of folic acid to multicultural marriage immigrants
Community Service Center	Issuance of civil petition document	<ul style="list-style-type: none"> • Issuance of civil petition document for foreign resident

2. Information on the civil petition work of foreigners

Division	Subject (Deadline for application)	Application authority	Application document
Marriage report	Marriage immigrants	Family relation registration team, Civil petition and passport department, Gu-office	Marriage report, passport, alien registration certificate, home ID card ※ China: single (married) notarial certificate and oKrean translation
Legal seal report, certificate issuance		Report: Community Service Center in residence	Alien registration certificate (domestic residence registration card), Legal seal and fee
		Issuance: Community Service Center nationwide	
Change of place of stay and residence registration	Registered foreigners (within 14 days from the date of changing place of stay) Koreans with foreign nationality (within 14 days from the date of residence change)	Gu Office Passport Office and Address Office of Community Centers	Alien registration certificate (domestic residence registration card), Residence proving document (lease contract, Accommodation provision confirm sheet etc.)
Foreigner confirmation date application	Registered foreigners who sign a housing lease contract	Guro registry and Community Service Center	Lease contract, alien registration certificate etc.
Service for Creation of last name, family clan and renaming	Nationality earners with a standard median income of 125% or less (At any time)	Guro-gu Office Mutual Culture Policy Department Mutual Culture Support Team	Telephone Inquiry (☎ 02-860-2188)

Foreign resident civil petition document issuance information

Division	subject	Deadline for application	Processing authority after revision	Remark
Registered foreigner residence change report	Registered Foreigners and Domestic Residence reporters	within 15 days from the date of changing place of stay	Immigration office under the jurisdiction of new residence or City, Gun, Gu and Eup, Myeon, Dong	※ Online report available (Hi Korea)
Foreign nationals Domestic residence transfer report		within 14 days from the date of residence change		
Foreigner registration fact certificate	Registered Foreigners and Domestic Residence reporters	At any time	City, Gun, Gu and Eup, Myeon, Dong	Window Issuance
Domestic residence report fact certificate				
Immigration fact certificate				
Foreigner legal seal certificate				
Family relation certificate	Family relation Registered person	At any time	City, Gun, Gu and Eup, Myeon, Dong	Window Issuance
Marriage certificate				
Basic certificate				
Adoption relation certificate	Person listed in the resident registration card by household	At any time	Tax Office	Window
Resident registration register and draft				
National tax payment certificate	-	At any time	Collection department	Window
Local tax payment Window certificate				
Proof of taxation by local tax item				

Government 24 (www.gov.kr) ☆

- Government service available anywhere, such as at home or office, without visiting an administrative agency, via the Internet 24 hours a day and 365 days a year **Government services that receive guidance, apply, issue, and read necessary civil petitions.** (A public certificate is required for online service use)
- Civil petitions that foreigners living in Korea can apply for: Foreigner registration fact-certification, proof of fact of domestic residence report, proof of facts related to nationality, proof of tax payment, etc.

How to indicate foreign spouse and lineal relation in the resident registration ☆

NO	Relation with house holder	Name Resident registration number	status of registration
1	Self	Hong Gildong XXXXXX-XXXXXX	Resident
2	Child	Hong Janyeo XXXXXX-XXXXXX	Resident

→

NO	Relation with house holder	Name Resident registration number	status of registration
1	Self	Hong Gildong XXXXXX-XXXXXX	Resident
2	Spouse	JULIA XXXXXX-XXXXXX	Foreigner
3	Child	Hong Janyeo XXXXXX-XXXXXX	Resident

↑ Before revision

Separately indicate below the resident registration upon request

↑ After revision

Indicate together with other family members after application
※ Visit Community Service Center and Government 24 Online application

Payment of resident tax (Individual) ☆

Tax obligor A person with address in the autonomous Gu, a person whose registration has passed one year as of tax base date from the date of registration of foreigners;

Tax standard and tax amount A person with address in Gu
: 6,000 Won(Local education tax 1,200 Won included)

Tax base date July 1st every year

Tax payment date August 16 ~31 every year1.

3. Information on organization related to foreign residents in Guro-gu

Authority name	Address (Main number)	Main contents
Guro Family Center	Wooma2-gil 35 (☎ 02-869-0317)	<ul style="list-style-type: none"> • Translation service, children language development • Visit education service, consultation etc. • Korean language education institutions
Whawoon General Social Welfare Center	Beotkkot-ro 484 (☎ 02-837-0761)	<ul style="list-style-type: none"> • Korean language education for immigrant children and marriage immigrant • Operation of social integration program, immigrant early adaptation support center by Ministry of Justice
Global village love sharing	3F, Nambusunhwan-ro 1307 (☎ 02-849-9988)	<ul style="list-style-type: none"> • Support for Korean Chinese, foreign residents • Operation of immigrant feeding facility and shelter
Global happy people foundation	B-dong 2F, Nambusunhwan-ro 1291 (☎ 02-865-2006)	<ul style="list-style-type: none"> • After school care service for multi-culture family and foreign children reside in Gu.
Foreign labor in Korea support Center	B-dong 1F, Nambusunhwan-ro 1291 (☎ 02-6900-8000)	<ul style="list-style-type: none"> • Korean language education for foreign labors • 9 languages consultation etc
Global village school	Ori-ro 1189 (☎ 02-6910-1004)	<ul style="list-style-type: none"> • Alternative school specialized in multi-culture
Korea-China love church	Nambusunhwan-ro 105 gil 14 (☎ 02-837-9296)	<ul style="list-style-type: none"> • Operation of residence support center • Operation of consultation, shelter
Korea immigrant labor welfare association	5F, Gurojungang-ro 217-1 (☎ 02-858-4115)	<ul style="list-style-type: none"> • Korean language education for immigrant, foreigner and immigrant children • Social integration completion system etc.
Korea-vietnam culture exchange Center	Gamasan-ro 282, Guro-gu (☎ 02-561-8284)	<ul style="list-style-type: none"> • Operation of Hizung Korean language class • Vietnam culture exchange, education business etc.

Information on Guro Family Center (☎ 02-869-0317) ☆

Division	Sub division	subject	Main contents
Marriage Immigrant Capability Reinforcement Support	Practical Korean	Marriage immigrant, immigrant children and foreign resident	<ul style="list-style-type: none"> • Operation: Korean class with a focus on practical use • Contents: Korean language for children teaching, Korean language utilizing local culture, Korean language for employment Reading, listening and writing for TOPIK Korean language proficiency test * Separate operation of social integration (KIIP) Korean language by Ministry of justice
Visit education project (paid class for median income 150%)	Visit Korean language education	<ul style="list-style-type: none"> • Marriage immigrants whose entry is under 5 years • Immigrant children under full 18 years 	<ul style="list-style-type: none"> • Operation: Home visit lecture of 80 sessions twice a week • Contents: Level specific Korean language education, Korean society understanding education
	Visit parent education	Multi-culture family in pregnancy ~nurturing children under full 12 years	<ul style="list-style-type: none"> • Operation: Home visit lecture of 40 sessions twice a week • Contents: Children nurturing coaching, parent role education, emotional support Able to receive 3 sessions according to children age (Pregnancy, childbirth, infant/toddler/childhood period)
	Children life service	Multi-culture family nurturing children from 5 to 12 years	<ul style="list-style-type: none"> • Operation: Home visit lecture of 80 sessions twice a week • Contents: Emotional support, reading coaching, career guide etc.
Multi-cultural Family Children Language Development Support Program		Multi-cultural family children (infant -12 years old)	<ul style="list-style-type: none"> • Operation: 40 minutes a session, twice a week • Contents: Language development education for children Home language development education for parents • Check points: children under standard score as a result of language evaluation

Division	Sub division	subject	Main contents
	Translation, interpretation business	Multi-culture family, foreign residents who reside in Guro-gu	<ul style="list-style-type: none"> • Operation: Family communication, medical institution use and emergency support upon emergency situation • How to provide: Call, visit and accompany service • Contents: Chinese, Vietnamese, Cambodian
	Consultation and case management	Multi-culture family who resides in Guro-gu	<ul style="list-style-type: none"> • Contents: Customized supports such as consultation, case management and support linkage upon family conflict and crisis
	Seoul Office of Education entrusted alternative school 'Umteum school'	Immigrant children difficulty in adaptation at school due to poor language (1~3 grade in Middle school)	<ul style="list-style-type: none"> • Operation: 1 year course • Contents: Korean language education, course adaptation education, Korean culture understanding education, psychological support • Check points: The Guro Family Center conducts commissioned education for middle school students with academic backgrounds based on recommendations from school principals.
	'Dagaon' youth exchange space	Youth with or without immigrant ground	<ul style="list-style-type: none"> • Operation: 5 sessions a week • Contents: Operation of communication space, club activity, leisure culture program, consulting and mentoring
	Bilingual education environment education for Multicultural family	Parents of Multi-cultural Families and Children under 12	<ul style="list-style-type: none"> • Contents: Parenting coaching which allows children can speak dual languages, parent-children interaction, bilingual utilization program
	Outreach Daikum project	For children attending Daycare Centers, Kindergartens and local Child Centers within Guro	<ul style="list-style-type: none"> • Contents: Marriage immigrant instructors are dispatched to provide classes designed to help understand multicultural aspects via plays, instruments and stories
	Marriage immigrant settlement support	Marriage immigrants, foreign resident	<ul style="list-style-type: none"> • Contents: Social understanding education, job education, nationality acquisition education, life education and settlement information provided etc.
	Family unit program	Multi-culture family who resides in Guro-gu	<ul style="list-style-type: none"> • Contents: Parent-children education, family outing, family culture leisure activity etc.

CHAPTER 03

Stay and Nationality

1. Guide related to immigration and stay

Immigration guide ★

Seoul Nambu Immigration, foreigner office

- **Location:** Magokseo1-ro 48, Gangseo-gu, Seoul (☎ 1345)
- **Direction:** Exit 1, Magok station, Subway Line No 5 (2 minutes on foot)
 - ※ Visit reservation guide: When you visit after reservation, civil petition can be processed without waiting in the reservation only window at reservation time
 - Reservations available on Hi Korea website (www.hikorea.go.kr)
 - Time of receipt: Open year round
(If you are not a registered foreigner (including a resident), Reservation visit is available from 1 to 2 days after entry)
 - Reservation visit available period: Reservation should be made prior to at least 1 day (the same day reservation is not possible)
 - * In the case of permission for extension of stay, you can apply from 4 months before the expiration date.

Stay information ★

Foreigner stay division

- **Stopover:** Less than 90 days
- **Long term stay:** More than 91 days
- **Permanent residence:** No limit

Alien registration guide

- **Subject:** A person who stays for 91 days or more from the next date of entry
- **Place of application:** Seoul Nambu Immigration Office, Foreigner Office and Branch
- **How to apply for:** In-person visit
- **Documents for submission:** Passport, 2 photos (3cm X 4cm), Visa verification documents
- **Fee:** 30,000 won

Foreigner Civil Service Website Information ☎ 1345

- **Hi Korea (www.hikorea.go.kr)**
 - Online civil service platform for foreigners visiting and residing in Korea
- **Civil Service Application:** Sojourn period extension, sojourn status change, registered sojourn and information change, employment registration and work address change, etc.
- **Automatic Immigration Review:** Registered foreigners 17 or older, including those with a registered address, can register one's fingerprint information via the Smart Entry Service for automatic immigration review.
- **Civil Service Visit Reservation:** Designate a visiting date, reserve office visit schedule at the office-center, print out a reservation ticket and present the ticket upon visiting the office

Foreigner Information Center ☎ 1345

(provided in Korean and in 19 different languages)

- **Operation Hours:** Weekdays 09:00-22:00
(only in Korean, English and Chinese available after 18:00)
- **Available Services**
 - Consultation related to immigration including immigration, sojourn, nationality, etc.
 - Information related to electronic civil service, electronic visa, Immigration and Social Integration Network
 - Translation service for the legal, financial and medical fields

2. Information on Stay and Nationality Related Program

Social integration program ☆

Offer the opportunity to enhance basic knowledge (Korean language, Korean culture) necessary when foreigners in Korea live as members of our society.

- **Participating subject:** Foreigner residents who want to acquire the stay qualifications such as nationality and permanent residence, Persons within 3 years after nationality acquisition
 - ※ Benefit of completion: granting additional points or exemption from naturalization tests (interviews) when applying for permission to stay or permanent residence, etc.
- **Course**
 - A. Korean language and Korean culture
 - Consist of 0~4 stage.
 - Assign the level through pre-evaluation (level test)
 - B. Understanding Korean society
 - Complete 70 hours for permanent residence qualification, 100 hours for nationality acquisition
- **How to apply for**

Sign up with the Immigration and Social Integration Network (www.socinet.go.kr) and access related menus of the website

※ Immigration and Social Integration Network www.socinet.go.kr

It provides detailed information related to the Social Integration Program (KIIP), International Marriage Information Program and Early Adaptation Program, and program registration is available via the website



CHAPTER 04 Health and Medical Treatment

1. Information on insurance

Health insurance guidance ☆

Subject

- Work subscribers: A person with foreigner registration who work for the workplace where health insurance is applied.
- Local subscribers: Foreigner who has resided in Korea for more than 6 months

How to subscribe health insurance

- When Foreigners have jobs: subscription by workplace
- If you have a spouse at work: Register as a dependent on your spouse's health insurance
- If neither Korean spouse nor foreigner has a job: In case of a self-employed person or a daily worker, join local health insurance
- ☎ Subscription consulting: National Health Insurance Corporation (☎ 1577-1000)

National Health Insurance Corporation

- Available Services: Local insurance status acquisition and loss, insurant status acquisition and loss (applied by employee insurance subscriber), continuation of membership application, member status management (household merge, address change, sojourn status change, etc.)
- Use target: Foreigners and Koreans with foreign citizenship residing in Seoul
- How to apply for: In-person visit, website reservation
- Location: 3F, Sindorim Techno Mart Business Building, 97 Saemal-ro, Guro-gu
- Website : www.nhis.or.kr
- ※ Foreigner civil petition consulting phone information provided by National Health Insurance Corporation : 033-811-2000

2. Medical service for foreigners

Guro-gu Health Center ☆

Location Gurojungang-ro 28gil 66
(Guro5-dong Community Center, Guro-gu Health Center)

Support contents Personalized health care service health examination, medical support, visiting health care, health education, mandatory vaccinations support, etc.

Medical support business for foreign labors ☆

Support subject Foreigner workers and their children, marriage immigrants before nationality acquisition and their children, refugees and their children, etc. who can receive medical benefits by various medical social securities

Support scope Medical expenses, such as hospitalization and surgery
※ Outpatient care expenses excluded (Provided, however, outpatient care expenses linked to hospitalization and surgical care are recognized)

Support limit Support within 5 million Won a time
※ If 5 million won is exceeded, addition processes such as self-deliberation by the medical institution or reasons for excess are required.
※ Up to 90% of the total medical expenses can be supported from hospitalization to discharge (more than 10% is borne by oneself)

How to apply for Visit medical institution and phone call



Enforcement medical institution ☆

Enforcement medical institution	Address	Telephone number
Seoul Red Cross Hospital	Saemunan-gil 98, Jongro-gu	02-2002-8853
Seoul Medical Center	Sinnae-ro 156, Jungrang-gu	02-3430-0201
National Medical Center	Ulji-ro 243, Jung-gu	02-2260-7472
Seoul Boramae Hospital	Boramae-ro 5-gil 20, Dongjak-gu	02-870-2005
Seoul Dongbu Hospital	Moohak-ro 124, Dongdaemun-gu	02-920-9338
Seoul Seobuk Hospital	Galhyun-ro 7-gil 49, Unpyeong-gu	02-356-3286
Seoul Seonam Hospital	Sinjeongfen 1-ro 20, Yangcheon-gu	02-6300-7551
Seoul Northern Hospital	Yangwon station-ro 38, Jungrang-gu	02-2036-0358
Inje University Sanggye Paik Hospital	Dongil-ro 1342, Nowon-gu	02-950-1408
Seongae Hospital	Yeouidaebang-ro 53-gil 22, Yeongdeungpo-gu	02-840-7342
H plus Yangji Hospital	Nambusunhwan-ro 1636, Gwanak-gu	070-4665-9401
Seongbukjoongang Hospital	Dongsomun-ro 49, Seongbuk-gu	02-919-3404
Green Hospital	53, Sagajeongro 49-gil, Jungnang-gu	02-490-2121

CHAPTER 05

Childbirth and Childcare

1. Pregnancy, childbirth support information

Pre-pregnancy

Couple Pregnancy Preparation Support (health inspection for expecting parents) ☆

Support subject Newlyweds and prospective couples (applicable only to visas F-2, F-5 and F-6 if both individuals of the couple are residents of Guro-gu and are foreigners)

How to apply for Please visit after submitting an application to the Seoul Pregnancy and Childbirth Information Center

Support contents Provision of multivitamin (folic acid), support for tests

Test items - Blood Test: anemia, liver function, hepatitis B, etc. (male/female)
※ Suspended due to COVID-19
- Sperm Test (male): Written request issued
- Rubella Test (female)

Required Documents Resident Registration Card, Family Relationship Certificate, Employment Verification, etc.

Inquiry Maternity Office (☎ 02-860-2457)

Treatment fee support for infertile couples ☆

Support subject - Infertile couples who have been legally married or have maintained a de facto marital relationship for more than a year as of the date of application, and submitted a "infertile certificate" by a doctor requiring infertility treatment.

- At least one of the couples is registered as a Korean national, both husband and wife subscribe to health insurance
- Median income below 180% (based on health insurance premium in the previous month of application)

Contents Differential support is provided in the limit of treatment amount per procedure and the age of women.

Available only if the applicant is covered by National Health Insurance

Inquiry Visit the Maternity Office on 3F of Community Health Center (☎ 02-860-2275, 3285)

During pregnancy

Pregnant Women Registration Management and Prenatal Care ☆

Support contents Free prenatal examinations (※ suspended due to COVID-19. To be resumed.), Support with folic acid and iron supplements

Method Visit the Maternity Office to register (present Pregnancy Confirmation, Alien Registration Card)

Inquiry Maternity Office (☎ 02-860-2457)

Pregnancy and childbirth medical expenses support (National Happiness Card) ☆

Support subject Health insurance subscribers or dependents whose pregnancy has been confirmed

Support amount Within 1 million Won per a pregnancy (multifetal pregnant woman: Within 1400 thousand Won)

How to apply for Visit credit card company branches (such as banks, post offices, card centers, etc.) or Call Center Online Application

Inquiry Welfare call center (☎ 129)

Folic acid and iron pill support for pregnant women ☆

Folic acid Support from early pregnancy ~ 12 weeks

Iron pill 16 weeks ~ date of delivery

Required documents Pregnancy Confirmation (or Pregnancy Note), ID card, etc.

Place Maternity Office (☎ 02-860-2457)

Happy Mom's Childbirth Preparation Class and Breastfeeding Class ☆

Application period Phone applications are accepted every month
(acceptance in the order of application)

Contents Breastfeeding Class and Childbirth Preparation Class

Method Unctant (or contact) education

Inquiry Maternity Office (☎ 02-860-2457)

Other projects ☆

Project contents Support of medical expenses for high-risk pregnant women, etc.

Place of inquiry Guro-gu Health Center (☎ 02-860-2275)



After childbirth

First Meeting Voucher ☆

Support subject Infants who are declared born after January 1, 2022 and are granted a Resident Registration Number
(※ income level irrelevant)

How to apply for Visit the Community Center or apply online (Bokjiro, Gov24)

Support amount 2,000,000 won per child

How to support Charged in sum on the People's Happiness Card (Voucher)

Application period Beginning January 3, 2022

Provision Period Provision Period: Beginning April, 2022
(children born during Jan-Mar will receive in Apr)

Inquiry Women's Policy Department (☎ 02-860-3013) Community Center of jurisdiction

※ Individuals with Korean nationality (The requirements are met if the child has Korean nationality even if both parents are foreigners)

Electricity rate discount system for childbirth household ☆

Subject A household with infant under 36 months from the birthday on resident registration

Contents 30% discount on electricity bill for the relevant month (limited to 16,000 won per month)
Apply a one-year discount mfr the month in which the application date belongs

Inquiry KEPCO (☎ 123)

Mother and newborn baby health care support project ☆

Subject All the childbirth households that reside in Guro-gu
※ One of the couples should be a Korean national and all of them should be health insurance subscribers. Only visa issuance numbers F-2, 5, 6 are available if both parents are foreigners

Support contents postnatal care of the mother, newborn baby care etc.

Support period 5 ~ 25th (vary depending on income and birth order) support is principle (Personal charge exists)

※ Completion of use within 90 days from childbirth (Voucher expires when 90 days have passed) → To be adjusted to 60 days after COVID-19 situation has passed

Application period 40 days prior to estimated childbirth date ~ within 30 days after childbirth

Application inquiry Maternity Office, 3F Community Health Center
(☎ 02-860-3285, 2275)

National vaccination (☎ 02-860-2040) ☆

Subject Children under full 12 years

Support contents National vaccination(17 types) free support

Place Medical institution designated in Gu (Refer to vaccination aid site)
* Vaccination aid site (nip.cdc.go.kr)

Preparatory documents Bring resident registration certificate
(Parent's Alien card, passport), Baby handy book

Post natal care expense support ☆

Support subject A mother who has continuously resided from 6 months ago until the application date with the resident registration in Guro-gu.

※ At least one of the parents must hold Korean citizenship

Support amount a fixed payment of 300,000 won regardless of income.
The same amount supported as single fetal child birth in caswe ionfs t or more

Application deadline Able to apply for within 60 days based on childbirth date.

Documents for submission Childbirth service integrated processing application (Fuhrnedis in Community Service Center), ID card, A copy of mother's bank account book

Application inquiry Health Promotion Department, Community Health Center
(☎ 02-860-3274)

Breast Pump Rental ☆

Subject Mothers residing within the jurisdiction area

Procedure Make an online reservation at the Guro Community Health Center website and visit to receive the pump.

Rental Period 1 month

Inquiry Maternity Office (☎ 02-860-2457)

Childbirth Expense Support for the Disabled ☆

Support subject Disabled individuals or their spouse (including foreigners) registered under the Act on Welfare of Persons with Disabilities who gave birth recently (miscarriage or stillbirth of a fetus of 4 months or more is included)

※ Women with disability and spouses of men with disabilities

Support amount 1,000,000 won (per fetus)

Documents for submission Childbirth Expense Support Application, original copy of the Family Relationship Certificate or Birth Certificate

How to apply for Apply by visiting the Community Center or Bokjiro

2. Children nurturing information

Children's benefit ☆

Subject of project Children with Korean Nationality under the age of 8
※ If child allowance was paid before, but the payment of child allowance has been suspended due to the child reaching a certain age, a separate application is unnecessary (if there is a change in information such as guardian or payment account information, prior announcement shall be made to update the information.)
※ No retroactive payment shall be made for suspensions before 2022

How to apply for Visit Community center in eup, myeon and dong for application or Bokjiro (www.bokjiro.go.kr) online application

Amount paid 100 thousand won every month for a child

Selection criteria

1. Children with Korean nationality
 - Include multiple nationalities under the Nationaylit Act
 - Include ercognized refugees under the Refugee Act
 - * Except for cases where an application for refugee recognition is in progress, etc.
2. A child to whom a normal resident registration number is granted under the Resident Registration Act;
 - * Payment will be suspended if a child stays aborad for more than 90 days.

Nearby Day Care Center search and apply for waiting to be admitted ☆



Home Care benefit and Child Care Fees support ☆

Division	Home Care benefit		Infant care fee
Subject	Children between 0-6 (until February of the school year) who do not use Daycare Centers, Kindergartens and full-day Childcare Services. (Children between 0-1 who were born after January 1, 2022 are provided with infant allowance instead of family care allowance)		Children who use child care center, from full 0~ 5 year (preschool)
support amount (monthly)	0~11 months	200 thousand won	Child care fee support
	12~23 months	150 thousand won	
	24~83 months	100 thousand won	
How to support	Cash support(Deposit in bank account)		When the guardian makes payment with the People's Happiness Card, the fund is transferred to the corresponding daycare center.

Infant Allowance Support ☆

Subject of project Children between 0-1 who do not use Kindergarten, Daycare Center or full-day Childcare Services (born after January 1, 2022)

How to apply for Apply by visiting the Eup/Myeon/Dong Community Center or Bokjiro (www.bokjiro.go.kr)

Amount paid 300,000 won/month for each child

Child care support ☆

Subject of project Dual income couples raising children under 12 (Dual income family, single parent family, family with multiple children, family with disabled child, other childcare burdens)

Use fee - (Per Hour) Regular care 10,550 won/hour
 - (Per Day) Full-day care (36 months or younger) 10,550 won/hour
 ※ Government support amount varies depending on the level of income.

Guide site Child care service (https://www.idolbom.go.kr)

Place of application Apply for Community Service Center in residence or Bokjiro site.

Operation of integrated child care support Center (Hourly child care) ☆

Use target Infants from 6 months to 36 months who are the subjects of child care benefit.

Operation hours Mon ~ Fri 09:00~18:00
 (Maximum 9 hours a day, maximum 80 hours a month, 4,000 Won an hour)

Support contents 1,000 won for parents' self charge out of 4,000 won for part-time child care. (Government support 3,000 won)

How to apply for Phone call or online application to Pregnancy child care total portal Child love (www.childcare.go.kr)

Place Guro-gu integrated child care support Center (☎ 02-859-8238)

Guro Dream Tree Toy World ☆

Use target Individuals registered as Seoul residents or working in Seoul

Operation Hours (Closed every Tuesday and holiday)
 - Summer (cMha tro October) Weekdays 10:00 to 19:00
 - Winter (Novembere tbor uFary) 10:00 to 18:00
 - 10:00 to 17:00 on Sdaatyu rand Sunday

Sign up for membership 15,000 Won for annual membership fee (1 year)

Inquiry Guro-dong branch (3F, Facility management corporation, Goudrong-ro 26gil 54 ☎ 02-868-4008)
 Oryu-dong Office (4F Oryu Culture Center, 38, Gyeonginro 20-gil, ☎ 02-2611-3202)

CHAPTER
06

Education and welfare

1. Education and admission of children of multicultural families

Elementary school admission guide ☆

Admission procedure

- Community Service Center visits home to deliver a school attendance notification in December.
- Attend the orientation at the end of January or early February (with the school attendance notification)
- Attend the entrance ceremony in early March

Middle, high school admission guide ☆

- Refer to Office of education and high school admission portal site (www.hishool.go.kr)

Children school transfer ☆

- Elementary School:
 1. Submit a move-in notification and issue related documents
 2. Submit a move-in confirmation to the corresponding school
- Middle school students: Assigned by the Seoul Southern Office of Education
- High school students: Assigned by Seoul Office of Education

Home country children adoption to Korea guide ☆

- Under the adoption law revised since July 2013, minors should bring the adoption permit judgment by Seoul Family Court, and be registered in the

family relation registration team. Gu-ro Office

- Inquiry: International adoption team of Seoul family court (☎ 02-2055-7181)

2. Guide to the educational institution for newly arrived students

2022 Status of immigrant youth class operation in Guro-gu and adjacent regions ☆

Class name	Operation authority	Subject	Day of week	Contents	Telephone number
Whawon total social welfare center	Rainbow school	14~24 years old newly arrived students	Mon~Fri 10:00~16:00	Korean language education, career experience, culture experience etc.	02-6925-5285
Seoul Global Youth Education Center	Korean Class	Immigrated youth aged 9-24	Mon~Fri 11:00~18:00	Korean education, topic of the qualification exam	02-2678-7191
	Global Jobs!	Immigrated youth aged 9-24	Kakao Talk Channel information	Sports and arts activities, provision of career experience, counseling, etc.	02-2678-7191

Newly arrived students transfer guide ☆

- Place of inquiry** Call center at office of education (☎ 1396) or Multi-culteu redudation support Center at Seoul office of education (☎ 02-3999-058, 067)
Multi-culteu redudation support Center at Seoul office of education (Southern Seoul ☎ 070-4832-8327)

Newly arrived students related information ☆

- Jungang multi-culture education Center: <https://www.edu4mc.or.kr/>
- Rainbow youth Center : <http://www.rainbowyouth.or.kr>

Alternatives school nearby Seoul ☆

School name	Address	Telephone number	Remark
Global village school	Ori-ro 1189, Guro-gu	02-6910-1004	Private characterization Alternative Elementary School
Seoul Dasom school	Jongro 58gil 30, Jongro-gu	070-8685-7798	Non-dormitory type vocational high school
Hanuri school	Nonhyungojan-ro 215, Namdong-gu, Incheon	032-627-2250	Elementary, middle, and high integrated courses Dormitory Public School

Alternative Education Entrustment Institution nearby Seoul ☆

School name	Address	Telephone number	Remark
Global village school	Ori-ro 1189, Guro-gu	02-6910-1079	Middle school course operated
Umtem school	Wooma2-gil 35, Guro-gu	02-869-0317	Middle school course operated
Dae multi-culture school	6F, Gwangpyung-ro 51gil 6-9, Gangnam-gu	070-7728-1148	Middle school course operated (Vietnam)
Nasom Asia youth school	Gwangjin-ri 1, Gwangjin-gu	070-4880-0658	Middle school course operated (Mongolia)

3. Qualification information Korean language education organizations-exam for marriage immigrants

- Test subject: Korean, mathematics, society, science, etc.
- Test schedule: Same as middle, high school, and college entrance qualification exams

※ For detailed schedules and announcements, please refer to the Seoul Office of Education website or call the Seoul Education Call Center (02-1396)

4. Korean language education organizations

Institution name	Location	Contents
Guro Family Center	Wooma 2gil 35 (02-869-0317)	<ul style="list-style-type: none"> • Subject of education: immigrant children, Marriage immigrants • Level specific Korean language education, TOPIK test preparation class
Whawon general social welfare center	Beotkot-ro 484 (070-5070-4410)	<ul style="list-style-type: none"> • Subject of education :immigrant children, Marriage immigrants • Level specific Korean language education, TOPIK test preparation class
Foreigner labor support Center	3F, B-dong Nambusunhwan-ro 1291 (1644-0644)	<ul style="list-style-type: none"> • Subject of education: Foreigner labors(E9), Compatriot(H2) with foreign nationality • Level specific Korean language education, TOPIK test preparation class
Korean Migrant Workers welfare society	5F, Gurojungang-ro 217-1 (02-858-4115)	<ul style="list-style-type: none"> • Subject of education: immigrant, Foreigner, immigrant children • Level specific Korean language education, Korean language class for daughter in law



5. Welfare support

Application for disabled registration for foreigner and oversea compatriot ☆

Subject Oversea compatriot (F-4), permanent resident (F-5), marriage immigrants (F-6), recognized refugee(F-2)

Place of application Community Service Center of residence

Application document Registration application for the handicapped, certificate of disability, alien registration certificate etc.

※ Documents for submission may difer depending on symptoms.

National Basic Living Security support ☆

Overview A system under which the state supports livelihood, medical housing, education benefits, etc. to those in need of living.

Qualification Foreigners who meet the criteria for income and obligation to support

- ① A person who is married Korean national and falls under any of the following
 - A self or a spouse with Korean nationality who is pregnant
 - A person who raises a minor child with Korean nationality (including stepfather-in-law, stepmother-in-law relationships and adoptive child relation)
 - A person who lives together or shares livelihood with his spouse's lineal ascendant with Korean nationality
- ② A person who is divorced from a spouse who is a Korean citizen, or whose spouse has died, is raising a minor child with a Korean nationality (including stepfather-in-law, stepmother-in-law relationships and adoptive child relation), or who is pregnant with the fetus of a deceased spouse.
- ③ A foreigner staying in Korea under Article 32 of the Refugee Act who is recognized as a refugee by the Minister of Justice pursuant to Article 2 subparagraph 2 of the Refugee Act

Conditions

- ① A person whose household income is less than the recipient's selection criteria by salary.
- ② A person who has no support obligator (a direct blood relative and his spouse), a person whose support obligator is unable to support, or can't receive the support even if there is a support obligator.

How to apply for Apply for Community Service Center of residence after consulting.

Low-income single-parent families support ☆

Support subject Among single-parent household raising children under 18 (less than 22 years of age when attending school), a household that meets 2022 Selection Criteria

※ Among foreigners staying in Korea, married to Korean national and raise children with Korean nationality, a person who meets the relevant qualification.

Support contents child care expense, additional child care expense, child education support expense etc.

How to apply for Apply for Community Service Center after consulting with a person in charge of social welfare.

Emergency Welfare Support System ☆

Overview A system that supports the cost of living if a sudden crisis makes it difficult to make a living, and foreigner can also receive benefits according to the law.

Application subject A household that meets the qualifications such as reason of crisis, income and property criteria among low income households.

Subject Foreigners staying in Korea who fall any of followings

- ① A person who is married to Korean national
- ② A person who divorced from Korean citizen or whose spouse died, and taking care of the lineal ascendant and descendant with Korean nationality, etc.
- ③ Individuals recognized as refugees pursuant to Article 2.2 of the Refugee Act
- ④ Special Contributors: Individuals who are acknowledged by the Minister of Justice to have made a significant contribution to Korea or contributed to the promotion of public interest

Support item Livelihood, medical and housing support

Inquiry Community Service Center of residence or Health Welfare call Center (☎ 129)

CHAPTER 07

Employment and safety

1. Employment information

Job consulting and job opportunity link (☎ 02-860-2158~9, 2500) ☆

Support subject Marriage immigrants (F-6), permanent resident (F-5), overseas compatriot(F-4)

Place of application Job opportunity plus Center, Guro-gu Office (in front of Civil Service Office 2 at 1F Guro-gu Office)

Support contents Job consulting, job seeking table creation etc.

Employment Education Application Guide (☎ 1644-8000) ☆

Subject of education Employment exception foreigner (H-2)

Required document Alien registration certificate, passport, education expenses

How to apply for Employment training website for Koreans with foreign nationality (eps.hrdkorea.or.kr/h2/)

Foreigner Job application guide (☎ 02-3282-9200) ☆

Application subject Foreigners who completed job registration

Required document alien registration certificate, passport

Place of application Seoul Gwanak Employment Center

Address 27, Digitalro 34-gil

Labor supervision for overdue wages, severance pay, etc. (☎ 02-3281-0009) ☆

Required document Job information service, overdue wage, etc.

Place of application Seoul Gwanak Employment and Labor Branch of the Ministry of Employment and Labor

Minimum wage of 2022: 9,160 won/hour

Per day 73,280 won, Per month 1,914,440 won

※ Applicable target : All businesses or workplaces that hire one or more workers



2. Industrial accident

Application subject Apply for in the event of work injury or illness, disability or death of workers in business or business place subject to the Industrial Disasters Compensation Insurance Act
※ Applicable to all businesses or work places using workers

Inquiry Korea Labor Welfare Corporation (☎ 1588-0075)

3. Construction worker Retirement Deduction System

Application contents Retirement benefit accumulated according to the number of working days is paid when daily and temporary construction workers retire
※ Only the period of service at the construction site where retirement benefit is registered is recognized
※ Paid to workers with 252 or more days accumulated

Application inquiry Seoul Southern Center of Construction Workers' Mutual Fund (1F, BYC High city, Gasandigital 1-ro 131, Geumcheon-gu ☎ 1666-1122)
※ Other construction workers welfare benefits(life stability loan system, health checkup, childbirth support expense etc.) Inquiry

Site <https://www.cwma.or.kr>

1. Basic Norms to be Observed in Korea

Basic life rule ☆

※ Foreigner residents who commit illegal acts in Korea should be punished the same as Korean in accordance with Article 2 of the Criminal Act.

- When crossing the street, use the pedestrian overpass or crosswalk and keep the signal well.**

↗ Violation of jaywalking and signal violation: 30,000 won fine (Article 10,157 of the Road Traffic Act)
- Don't spit or urinate on public place.**

↗ Penalty of 30,000 won for violation - spit, 50,000 won - urination on the street (Article 3.12 of the Minor Offense Punishment Act)
- Cigarette butts, gum, and trash are thrown in the trash can.**

↗ Penalty of 30,000 won for violation - cigarette butts, 50,000 won - trash (Article 3.12 of the Minor Offense Punishment Act)
- Carrying a weapon like a knife around for no good reason is prohibited.**

↗ 80,000 won fine for secretly carrying a weapon (Article 3, Paragraph 2 of the Minor Offense Punishment Act)
- Smoking is allowed in the smoking section only.**

↗ 100,000 won fine for smoking in non-smoking areas (Article 9,34 of the National Health Promotion Act)
- Drunken driving is prohibited.**

↗ Drunk driving can be punished according to the level pursuant to Article 44 of the Road Traffic Act

2. Guide to daily life information

Matters to be cautious in case of housing contract ☆

Confirmation of the other party to the contract

the contract should be signed with the landlord

Confirm Contract Contents

- Check the residence period, deposit amount, monthly rent amount, and owner of the house
- Confirm the real house owner with a registered copy of the contract

How to search a House

- Recommended to use Real Estate Agents
- Check points, necessary documents, legal issues, etc. are provided.

Real estate acquisition report guide for foreigners ☆

① Foreigner Real Estate Acquisition Report

- In case property is acquired due to non-contractual causes, such as inheritance, auction, etc.
 - ☞ Acquisition report within 6 months from the date of cause occurrence
- When real estate is acquired through a real estate transaction contract.
 - ☞ Report of acquisition within 60 days from the date of contract
- Penalties of up to 3 million won for delays

② Report of continuous possession (a person who lost Korean nationality)

- When a person who owns real estate as a Korean nationality acquires a foreign nationality, the continuous possession shall be reported to the competent authority within 6 months from the date of nationality change.

Waste discharge guide ☆

Discharge time PM 8~ Midnight

Discharge Place In front of my house, in front of my store

Place to purchase standard plastic garbage bags

Nearby discount stores, supermarkets, convenience stores, etc.

How to discharge Contain trash in standard plastic garbage bags designated by type and discharge it in front of my house, in front of my store on the specified day of week and specified discharge time.

Division	Type of wastes	How to discharge
Food waste	Food ingredients and food leftover	Squeeze water, contain in yellow plastic bag
Recyclable items	Paper, iron, bottle and plastic etc.	Separate the contents by type and contain them in a transparent bag for discharge ※ Clothing: Clothing collection box ※ Waste light and waste batteries: exclusive collection box (Discharge without breaking)
General waste	Coated paper, diaper, vegetable root, bone, nuts cover etc.	Contain it in white plastic garbage bag for discharge
Big size waste	Wardrobe, sofa, bed, desk, bookcase, drawer, television stand, toilet, etc.	Report in to the homepage of Guro-gu office and community service center, attach the waste sticker for discharge
Electronic appliance	Big size electronic appliance waste over 1m (fridge, TV, air conditioner, washing machine etc.) (When disposing off more than 5 small electronics items)	Apply for by phone (☎ 1599-0903) or internet (www.15990903.or.kr) for free discharge
	Small size electronic appliance under 1m (micro wave, printer, cellphone and water purifier etc.)	Visit the Gu office website or Dong Community Center to obtain the "Large Waste Disposal Declaration" (free of charge)
Non flammables	Brick, concrete, tile, ceramic and drinking glass etc.	Purchase PP bag in the community service center for discharge.
Designated waste	Paint, oil, organic solvent and regent	Apply for Seongrim Yoowha (☎ 031-499-3711) by phone for paid discharge.

Precautions Penalties of up to 1 million won for unauthorized dumping



Food Waste and Regular Waste Differentiation ☆

Type	Regular Waste	Food Waste
Vegetables	Welsh onions roots, peels and stalk of corn, peels of onion/ginger, etc.	Radish, pumpkin, cabbage (dice before disposing)
Fruit	Walnut shells, chestnuts, peach and apricot pits	Tangerine peels, water melon rinds, grape skins, banana peels, etc.
Meat	The fur and bones of cows, pigs, chickens, etc.	Internal organs, fat, meat
Fish and Shells	Clam, snail, and crab shells, lobsters, fish bones, blowfish internal organs	Waste that is difficult to differentiate such as the meat attached to bones
Others	Egg shells, oriental medicine scraps, green tea teabags, etc.	Bread, snacks, noodles, etc.

Fierce Dog Insurance ☆

Subject All owners of fierce dogs

Contents Mandatory Fierce Dog Insurance signup by owners of fierce dogs Fine: 1,000,000 won (1st violation), 2,000,000 won (2nd violation), 3,000,000 won (3rd violation) (to be adjusted)

Fierce Dogs Tosa, American Pitbull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, Rottweiler (mixed breeds included)

Effective on February 11, 2021

Signup Inquire to private insurance companies

Car registration application (☎ 02-860-2364) ☆

Registration Place Vehicle Registration Team of Vehicle Management Department

Required document for new registration

- Alien registration certificate, temporary driving permit, car insurance certificate, automobile manufacturer's certificate, etc.

Required document for transfer registration

- Transferer's Certificate of seal, Legal seal, or self signatuer fact confirmation for the sale of the vehicle Transferee's alien registration certificate of transferee, automobile registration certificate, insurance policy (can be omitted)
 - ※ Change the address of the driver's license automatically when the destination is changed (☎ 02-860-3466)

Renewal of driver's license ☆

Place of application Issued by Police Station (General Civil Service Office of Police Station, New building 2F, Guro-gu Office)

Required document 2 photos, ID card

3. Guide to legal counseling

Free legal consulting service ☆

- Every monday (10:00~12:00, 14:00~16:00)
Last Thursday every month (14:00~16:00, 18:00~20:00)
- New building of Guro-gu Office
(Free legal consulting room, 1F, Woori bank building)
- How to use : Make phone reservation and visit the office for consultation
- Inquiry: Planning budget department (☎ 02-860-3393)

Free labor consulting service (Guro Workers' Support Center) ☆

- Free labor legal consulting (overdue wage, unfair dismissal, disciplinary action, etc.)
- Visit, phone, email and online consulting
- Inquiry (☎ 02-852-7341)

Korea Legal Aid Corporation ☆

Subject Litigation agency and free legal consulting for low-income families
Inquiry Seoul Southern branch (☎ 02-2646-6117)
- Legal consulting Call ☎ 132 without area code

Korea Legal Aid Center for family relations ☆

Support contents Legal consulting, reconciliation coordination, free proxy, litigation aid, etc.
Consulting call ☎ 1644-7077
Consulting time 10:00~17:00 (Receipt: until 16:00)
Night consulting 18:00~21:00 every Monday (Receipt: until 19:00)

Seoul Stop Cry Consultation Center (store space lease consultation) ☆

Subject Individuals suffering from issues related to store space leases
Available Services Consultation related to premium recovery, agreement extension, rent adjustment, agreement cancellation, store space lease related issues, other
Operation Hours Weekdays 09:00~1800
Consultation - Free consultation provided by office space lease specialists
- Phone, Online, Reservation, etc.
Location 4F, 124, Seosomun-ro, Jung-gu, Seoul
Website tearstop.seoul.go.kr
Inquiry ☎ 02-2133-1211



4. Crime Prevention Guide for Foreigners

Crime report and emergency call ☆

Crime report (Three-way call available: Police officer- interpreter/civil petitioner)	☎ 112	School Violence Report and Counseling Center	☎ 117
Women urgent call	☎ 1366	Danuri call Center	☎ 1577-1366
Police Office Find Missing Children Center	☎ 182	Hacking, spam and privacy infringement report	☎ 118

Other life civil petition ☆

Report on fire, emergency patients, and emergency rescue	☎ 119	Government civil petition guide call Center	☎ 110
Tour guide for foreigner	☎ 1330	Human right abuse appealing-consulting	☎ 1331
Korea Legal Aid Corporation consulting	☎ 132	Youth consulting phone	☎ 1388

Interpretation service support for civil petition consulting and crime (disaster) report for foreigner who can't speak Korean ☆

- Tour interpretation guide (☎1330): 4 languages including Korean, English, Japanese and Chinese
- Danuri call Center (☎1577-1366): 13 languages such as Vietnamese, Mongolian language, Creer language
- Foreigner comprehensive guide (☎1345): 20 languages including Thai/Indonesian/Philippine
- BBB Korea (☎1588-5644): 20 languages, including Turkish, Polish, Hindi and Malay

※ If an illegal immigrant is a victim of *major crimes it is not reported to the related authority such as immigrant office even if the crime is reported.

Major crimes ☆

- Murder, injury, assault, manslaughter, negligence, abandonment, abuse, arrest and confinement, capture, inducement, rape and molestation, obstruction of rights, theft, robbery, fraud and blackmail
- the Act on the Punishment of Violations, etc. the Special Act on the Punishment of Sexual Violence, and the Special Act on the Handling of Traffic Accidents

Family violence victim's right and support ☆

- Emergency and temporary measures
- Victim protection order
- In case of divorce, 'refusal to couple consulting, restriction on right to meet children'
- Disposal of household protection cases
- Support guide for domestic violence victims

- Emergency relief consulting for victims

: Women's Emergency Call (☎1366),
Migrant Women's Emergency Support Center (☎1577-1366)

- Free Legal Support

: Korea Legal Aid Corporation (☎132),
Korea Legal Aid Center for Family Relations (☎1644-7077)

- Support for damage treatment

: Local governments, women's emergency call 1366 Center, protective facilities, conforming center, one-stop support center, etc.



CHAPTER
09

Useful information and sites

1. Major organizations of Guro-gu

Guro-gu main facilities ☆

Guro Police Station	☎ 182	Guro Fire Station	☎ 02-6981-6274
Guro Tax Office	☎ 02-2630-7200	Seoul Dasan call Center (civil petition, life inconvenience etc.)	☎ 120
Guro Family Center	☎ 02-869-0317	National Health Insurance	☎ 1577-1000
Guro Women labor power development Center	☎ 02-867-4456	Guro Volunteer Service Center	☎ 02-860-2532
Seoul Gwanak employment Center	☎ 02-3282-9200	Whawoon General Social Welfare Center	☎ 02-837-0761
Guro Workers' Support Center	☎ 02-852-7339	Guro General Social Welfare Center	☎ 02-852-0525
Korea Foreigner labor support Center	☎ 02-6900-8221	Gung-dong General Social Welfare Center	☎ 02-2613-9367
Guro-gu Mental Health Welfare Center	☎ 02-861-2284	National Pension Corporation	☎ 1355
Guro Dementia Safety Center	☎ 02-2612-7041	Seoul Office of Waterworks	☎ 02-120
Guro Child care general support Center	☎ 02-859-5678	Seoul City Gas	☎ 1588-5788

Night Patient Emergency Treatment Inquiry ☆

Guro Goryo Hospital	☎ 02-2626-1550	Guro Seongsim Hospital	☎ 02-2067-1515~6
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2. Other major organizations and useful sites

Seoul foreign resident related main authorities ☆

Seoul Global Center	☎ 02-2075-4180	Seoul health call Center	☎ 119
South western Center	☎ 02-2229-4900	1330 tour guide Center	☎ 1330

Emergency call Center ☆

Fire, rescue and disaster center	☎ 119	Government general civil petition service	☎ 110
Crime (fraud, assault report)	☎ 112	Dasan call Center	☎ 120
School violence consulting call	☎ 1588-9128	Help call Youth call	☎ 1388
Korea Legal Aid Corporation	☎ 132	Safe Dream Disabled Children and Women Police Support Center (Consulting and report for sexual violence, sex trafficking and school and family violence)	☎ 117
National Human Rights Commission of Korea (Human right abuse consulting)	☎ 1331	Korea Women's Human Rights Promotion Agency (Women's Emergency Telephone)	☎ 1366

Useful information and site for foreign residents

Division	Site name	Inquiry and site
Online Korean language learning	Danuri	☎ 1577-1366(www.liveinkorea.kr)
	National Institute of the Korean Language	☎ 02-2669-9775(www.korean.go.kr)
	Nuri-Sejong institute	☎ 02-3276-0700(www.sejonghakdang.org)
	Goryo Cyber College	☎ 02-6361-2000(korean.cuk.edu)
	TOPIK	☎ 02-3668-1331(www.topik.go.kr)
	EBS Durian	☎ 1588-1580(www.ebsd.co.kr)
newly arrived students	Rainbow Youth Center	☎ 02-733-7587(www.rainbowyouth.or.kr)
	Gyeonggi-do Free Online Life Long Learning Knowledge	☎ 1600-0999 (www.gseek.kr)
	Seoul Multicultural Education Support Center	☎ 070-4832-8327(multiculture.sen.go.kr)
Ministry of Justice	Hi Korea	☎ 1345 (www.hikorea.go.kr)
	Korea Immigration Service	☎ 1345(www.immigration.go.kr)
	Social integration information network	☎ 1345 (www.socinet.go.kr)
	Marriage immigrants network	cafe.daum.net/immigration
Ministry of Health and Welfare	Health Welfare call Center	☎ 129 (www.129.go.kr)
	Korea Regional Self-Support Center Association	☎ 02-324-1892 (www.jahwal.or.kr)
Police	Safety Dream (Police support Center for children, women and the disabled)	☎ Missing child search 182/ school violence 117 (www.safe182.go.kr)

